



*Marseille, October 06<sup>th</sup>, 2021*

Dear Valued Customers,

Considering the current global overall market situation, with a growing demand for Caribbean and South America destinations, shipping lines are facing difficulties to maintain and offer a decent and reliable service. In one hand, coming weeks are expected to face additional cargo push with strong transportation demand; on the other hand, chartering ships market is out of control, merging unrealistic daily rates and lack of available ships which would limit transportation offer, this is particularly a real challenge on small size ships (feeder services) range.

**To avoid a hectic and uncontrolled roll over situation in North Europe, CMA CGM is forced to limit drastically fresh bookings to some destinations linked by feeder services, as Suriname & Guyana.**

We are monitoring the situation as best as we can and have set an evacuation plan for all existing bookings confirmed by our local agencies.

We do believe the situation will come back to normal in a two months range, and we are working on the subject on a daily basis to find any new opportunities that could improve the situation earlier.

We sincerely apologize for any inconveniences caused and keep our network available for any clarifications you may need.

CMA CGM will continue to improve its coverage and services to serve our valuable customers the best.

Yours faithfully,  
Latin America & Caribbean Lines.