

# COVID-19: Situation in French Guiana (Update #1)

The current COVID-19 Outbreak spread is affecting the whole supply chain worldwide, raising potential major challenges.

The CMA CGM Group's priority, through his affiliate company SOMARIG, is to ensure the health and safety of our staff members and partners, while ensuring a smooth business continuity despite the current extraordinary disruptions. We remain determined to ensure the delivery of a seamless customer experience, as much as the current conditions allows it.

Accordingly to the government and CMA CGM's policy, some of our colleagues are working from home, others by their function remains present in the agency.

Due to the above, we are asking you to contact us via email:

- Commercial department: [cay.sales@cma-cgm.com](mailto:cay.sales@cma-cgm.com)
- Import department: [cay.import@cma-cgm.com](mailto:cay.import@cma-cgm.com)
- Export department: [cay.export@cma-cgm.com](mailto:cay.export@cma-cgm.com)

The agency is currently closed to the public.

Nevertheless, for the import of personal vehicles, our colleagues remain available on appointment basis only. If you are in this situation please liaise with the import department using the email address above, the full procedure will be sent at that time.

While governments worldwide are encouraging people to stay home to limit the spread of the Covid-19, you can continue managing your shipments remotely thanks to our ebusiness platform [My CMA CGM](#).

- [My Prices](#) – retrieve existing rates or obtain new instant quotation when no reference is available
- [E-Transactions](#) – place your bookings and manage your documentation on the platform
- [Paperless Bill of Lading](#) – a fully digital Original BL, same value as paper but easier, faster, more secure and 100% digital
- [E-Invoice & E-Payment](#) - retrieve your invoices online and organize payment where applicable
- [Other tools available on My CMA CGM](#) – discover more tools to help you organize, follow and manage your shipments and shipping transactions end-to-end from anywhere around the world
- [Mobile app](#) – track, trace and plan your shipments directly via your mobile phone

The CMA CGM group will comply with all the regulations in order to limit the spread of the Covid-19.

We will keep you informed of any change through our web site.

Thanks for your trust.