



In order to improve the booking turn-time, we'd like to highlight the mandatory information fields that is required to quickly confirm the bookings back to our customers.

When we receive a booking request, we can only start processing once all the complete information is available. Instances where information is missing or incomplete require us to put the booking on hold and request the missing details from customers and only upon provision of these information we can begin the booking process.

Therefore, we have listed below the mandatory details that is required to enable efficient handling of your business the first time:

- POR/POL/POD
- Vessel
- No. of containers and type
- Transport mode – Merchant/ Carrier haulage
- Release depot/Collection address
- Release/collection date and time
- Commodity / HS Code
- Cargo weight per Container
- CMA Contract number
- Payment/invoice instructions
- If applicable, Reefer settings, OOG dimensions, DGN.
- Mandatory documents to send SCRAP goods to destinations: Malaysia, India etc.

We really do appreciate your efforts in working with us to help improve your booking experience with CMA – CGM.