

# Our Team Is Here For You

## Customer Care

Our dedicated customer care teams are here for you. We serve our customers in the United States from coast to coast, providing you with an unmatched customer experience. Give us a call or send an email, we are always happy to help.

### Client Solutions

#### IMPORT

 [usa.impcsv@usa.cma-cgm.com](mailto:usa.impcsv@usa.cma-cgm.com)

 +1 877 556 6308 (press 2)

#### EXPORT

 [usa.clientsolutions@cma-cgm.com](mailto:usa.clientsolutions@cma-cgm.com)

 +1 877 556-6308

### Available Resources

#### MANUAL BOOKING/ MODIFICATION

 [usa.manualbookings@cma-cgm.com](mailto:usa.manualbookings@cma-cgm.com)

#### LATE GATE REQUESTS

 [usa.ecgccargoreadiness@cma-cgm.com](mailto:usa.ecgccargoreadiness@cma-cgm.com) (east/gulf)  
[usa.wccargoreadiness@cma-cgm.com](mailto:usa.wccargoreadiness@cma-cgm.com) (west)

#### SI SUBMISSION

 [usa.exportsi@cma-cgm.com](mailto:usa.exportsi@cma-cgm.com)

#### CHANGE OF DESTINATION

 [usa.cargodiversions@usa.cma-cgm.com](mailto:usa.cargodiversions@usa.cma-cgm.com)

#### FOREIGN TO FOREIGN SERVICES

 [usa.foreign-foreign@usa.cma-cgm.com](mailto:usa.foreign-foreign@usa.cma-cgm.com)

#### RAIL BILLING

 [ssc.exportbilling@cma-cgm.com](mailto:ssc.exportbilling@cma-cgm.com)

#### WEB SITE FOR STREET TURN

 [www.avantida.com/support.avantida.com](http://www.avantida.com/support.avantida.com)

[WWW.CMA-CGM.COM](http://WWW.CMA-CGM.COM)

### Specialized Teams

#### AGRI TEAM

 [usa.exportagri@usa.cma-cgm.com](mailto:usa.exportagri@usa.cma-cgm.com)

 +1 855 633 2662 (press 2)

#### AUTO TEAM

 [usa.exportautos@usa.cma-cgm.com](mailto:usa.exportautos@usa.cma-cgm.com)

 +1 855 633 2662 (press 3)

#### COTTON TEAM

 [usa.cottondesk@usa.cma-cgm.com](mailto:usa.cottondesk@usa.cma-cgm.com)

 +1 844 397 2886


#### CRUISE TEAM

 [usa.cruise@usa.cma-cgm.com](mailto:usa.cruise@usa.cma-cgm.com)

 +1 855 298 4195


#### REEFER TEAM

 [usa.exportreefer@usa.cma-cgm.com](mailto:usa.exportreefer@usa.cma-cgm.com)

 +1 877 556 6308  
(Choose 1, 1, 4)

#### IG/OOG TEAM

 [usa.specializedbookings@usa.cma-cgm.com](mailto:usa.specializedbookings@usa.cma-cgm.com)

 +1 877 556 6308  
(Choose 1, then select 1 or 2, last press 5)

## Ask About Our VAS Services

