



# Privacy notice Suppliers

The terms “we”, “us”, “our” or “CMA CGM” used throughout this privacy notice, shall designate CMA CGM S.A. (“CMA CGM”) and CMA CGM’s direct or indirect subsidiaries worldwide.

Please click [here](#) for a list of subsidiaries and brands of the CMA CGM Group.

## How do we use your personal data?

Purpose	Type of data	Legal base	Recipients
<p><b>Commercial relationship monitoring:</b> To appoint you or your organisation to carry out services on our behalf or on behalf of our clients, to communicate with you throughout the provision of such services, and to ensure that such services are carried out to our satisfaction.</p> <p>To assess your suitability, or your organisation's suitability, to provide the services we require.</p>	<ul style="list-style-type: none"> <li>a) Identity &amp; contact data.</li> <li>b) Professional information.</li> <li>c) Commercial data.</li> </ul>	Our legitimate interest to develop business relationships.	<p>The organisation for which you work.</p> <p>Our departments, affiliates and subsidiaries involved in the monitoring of the commercial relationship.</p>
<p><b>Compliance check:</b> For conducting compliance check, security screening, background check (e.g. anti-corruption, politically exposed persons check, economic sanctions, due diligence, conflict of interest)</p> <p>To fight against fraud and illicit traffic.</p>	<ul style="list-style-type: none"> <li>a) Identity &amp; contact data.</li> <li>b) Shipping data.</li> <li>c) Public data</li> <li>d) Cybersecurity data</li> </ul>	Our legal obligation to comply with laws and our legitimate interest to prevent the stoppage of operations.	<p>Our departments, affiliates and subsidiaries involved in compliance check.</p> <p>The employees who have a need to know the information.</p> <p>Government bodies, local authorities where required.</p>
<p><b>Supplier relationship management (SRM):</b> to improve service operations, solve Supplier problems and drive sales growth.</p>	<ul style="list-style-type: none"> <li>a) Identity &amp; contact data.</li> <li>b) Professional information.</li> <li>c) Service data.</li> </ul>	Necessary for our legitimate interest to develop our business.	Our departments, affiliates and subsidiaries involved in the SRM.

Purpose	Type of data	Legal base	Recipients
<p><b>Litigation management:</b> To prepare, to follow-up on, to exercise or to respond to an administrative legal or judicial claim/proceeding. To enforce a judgement.</p>	<ul style="list-style-type: none"> <li>a) Identity &amp; contact data.</li> <li>b) Professional information.</li> <li>c) Shipping data.</li> <li>d) Commercial data.</li> <li>e) Accounting data.</li> <li>f) Litigation data</li> </ul>	<p>Necessary for the purpose of or in connection with claims handling and legal proceedings. Establishing/exercising or defending legal claims. Necessary for exercising a right or complying with an obligation arising in connection with an insurance contract.</p>	<p>Our departments, affiliates and subsidiaries involved in the management of the claim. Our professional advisors and third parties who collaborate with us to manage the claim. Government bodies, Regulators, Courts, local authorities where required.</p>
<p><b>Audit</b></p>	<ul style="list-style-type: none"> <li>a) Identity &amp; contact data.</li> <li>a) Employment data.</li> </ul>	<p>Necessary for the purpose of auditing and improving company process.</p>	<p>The audit department</p>
<p><b>Ethics Hotline:</b> This service is a web and phone-based intake for reporting suspected violations of laws or regulations, our Code of Conduct or company policies.</p>	<ul style="list-style-type: none"> <li>a) Identity &amp; contact data</li> <li>b) Professional information</li> </ul>	<p>Our legal obligation to comply with anti-bribery regulations.</p>	<p>Ethics &amp; Business integrity team and Investigation team. Fraud team, HR team, finance team, legal team, audit team on a need-to-know basis (only for cases assigned to them).</p>

## What personal data do we collect about you?

Types of data	Sources
<p><b>Identity &amp; contact data:</b> e.g. name, surname, email address, phone number, birth date.</p>	<p>Directly from you when you fill in a form in our website or if you are part in a commercial relationship with us.</p>
<p><b>Professional information:</b> e.g. organisation name, quality or function.</p>	<p>Directly from you from you when you fill in a form in our website or if you are part in a commercial relationship with us.</p>
<p><b>Shipping data:</b> e.g. postal address, place of delivery, place of loading, driver location.</p>	<p>Directly from you when you fill in a form in our website or if you are part in a commercial relationship with us.</p>
<p><b>Commercial data:</b> e.g. commercial relation between us (Contact data, order, usage history, service and product, communications).</p>	<p>Directly from you when you fill in a form in our website or if you are part in a commercial relationship with us.</p>
<p><b>Accounting data:</b> e.g. invoices, payment data.</p>	<p>Directly from you when you fill in a form in our website or if you are part in a commercial relationship with us.</p>

Types of data	Sources
<b>Public data:</b> e.g. press release, certificate of incorporation, court judgement, Specially Designated National (SDN) list.	Indirectly from public source like the chamber of commerce, national registration office, National department of Justice, press, third parties that collect this information for us.
<b>Litigation data:</b> e.g. Identification data for suspects, victims, witnesses and court workers; disputed facts; information, documents and evidence collected with a view to establishing the facts likely to be reproached, characteristics of the litigation.	Directly from you.
<b>Cyber security data.</b>	Connection and application logs are generally kept for 6 months. This duration may occasionally be extended to the life span of the system.

## How long do we keep your data?

Type of data	How much time we keep it
<b>Identity &amp; contact data, professional information, shipping data, commercial data, accounting data.</b>	10 years in compliance with the French trade law, or such other longer or shorter period as may be adjusted to comply with any relevant local regulations.
<b>Public data, litigation data.</b>	We keep the data as long as necessary to comply with any relevant local regulation, to answer to authorities or government bodies' requests or to defend ourselves.
<b>Cyber security data.</b>	Connection and application logs are generally kept for 6 months. This duration may occasionally be extended to the life span of the system.

## International transfers

CMA CGM is a global company which carries out its activity in more than 160 countries around the world. Hence, in some instances your personal data may be transferred outside the European Economic Area. These international transfers are allowed only if there are regulated by mechanisms that ensure an adequate level of protection.

Intra group transfers are done in accordance with the binding corporate rules which governs the international transfers and processing of Personal Data within the Company around the world. For more details, access [to our Binding Corporate Rules](#).

International transfers of personal data between us and a company located in a third country are governed by safeguards approved by the European Commission such as [Standard contractual clauses](#).

## What are your rights?

At any time, you may:

- request to see your personal data;
- request to correct or delete your personal data;

- object to our processing of your personal data;
- request an electronic copy of your personal data;
- lodge a complaint with a supervisory authority;
- revoke or withdraw consent at any time, without affecting the lawfulness of processing based on consent before its withdrawal.

## Non-Discrimination

We will not discriminate against you for exercising any of your rights. Unless permitted by the law, or unless the exercise of your rights interferes with contractual requirements we will not:

- deny you goods or services;
- charge you different prices or rates for goods or services, including through granting discounts or other benefits, or imposing penalties;
- provide you a different level or quality of goods or services;
- suggest that you may receive a different price or rate for goods or services or a different level or quality of goods or services.

## How to contact us?

Contact the CMA CGM's data protection officer by mail at [ho.dpo@cma-cgm.com](mailto:ho.dpo@cma-cgm.com) or by mail to the attention of data protection officer, 4 quai d'Arenc, 13002 Marseille, France.

Your request must:

- Provide sufficient information that allows us to verify that you are the data subject or an authorized representative.
- Provide sufficient details to allow us to properly understand, evaluate, and respond to it.

Once verified, we will evaluate your request and answer it within one month.