

CMA CGM CARGO VALUE SERENITY

Your goods have been damaged
during transit?

No matter what happened, or who
is liable, you will be compensated.










FOCUS ON YOUR BUSINESS, WE TAKE CARE OF YOUR CARGO

By choosing CMA CGM CARGO VALUE SERENITY, we make sure you will not lose time or money in looking after a long legal dispute and lots of administrative processes in case of damage or loss of your goods.

SAVE TIME AND MONEY

Forget about the surveyors, the administrative formalities, the endless legal dispute with the carrier, the unpleasant discussion with your bank, the negative commercial impacts.

- A comprehensive offer : Your cargo value is guaranteed from door to door.
- No intermediary / No third party : You have one single point of contact : CMA CGM
- No more endless legal dispute : Liable or not, CMA CGM will compensate you up to the full secured value
- A worldwide assistance : You will benefit from the full support of people who know best your shipment.

WITH CARGO VALUE SERENITY	WITH STANDARD B/L
<p>Cargo Value Serenity specific terms & conditions</p> 	<p>Standards terms & conditions defined by international regulations</p> 
<p>Shipment from Shanghai to Luanda Hurricane on the way. The cargo is damaged.</p> 	<p>Shipment from Shanghai to Luanda Hurricane on the way. The cargo is damaged.</p>
<p>Notification Loss assessment</p> 	<p>Claims notification Investigation</p> 
<p>Full compensation up to the agreed cargo value within 30 days</p> 	<p>Claims rejection Act of God. Excluded from standard B/L Legal dispute, No compensation Financial loss for the client Negative impact on the relationship between CMA CGM and the client</p> 

“ We are a small company. When we ship one container we ship almost one month of production. If we cannot sell the goods at destination because they are damaged, we absolutely need to get our compensation the soonest possible, in order to keep our company alive ! Our cash flow is not strong enough to support the usual legal procedures ! ”

IDRISS
Commercial Manager for a Lavender Producer

“ As an international company, we ship goods to lot of destinations including unsafe ones. Some ports and roads are not safe enough and we used to face many robberies. Now we have decided to protect our cargo value. A small price to have a complete peace of mind ! ”

MATHIS
Risks Manager for a Furniture Multinational

GET STARTED, ASK FOR CARGO VALUE SERENITY

When contacting your usual CMA CGM representative about a quotation or about a booking confirmation, ask him to add the CARGO VALUE SERENITY according to the following rates:

- 49 USD/Ctr to secure your cargo value up to 25 000 USD/Ctr
- 99 USD/Ctr to secure your cargo value up to 50 000 USD/Ctr
- 199 USD/Ctr to secure your cargo value up to 100 000 USD/Ctr
- Personalized option

This document has no contractual value and is provided for information only. Please refer to the Cargo Value Terms and Conditions.