

Our Team Is Here For You

Customer Care

Our dedicated customer care teams are here for you. We serve our customers in the United States from coast to coast, providing you with an unmatched customer experience. Please feel free to reach us by email. We are happy to help. .

Client Solutions

IMPORT AND EXPORT CUSTOMER SERVICE

 usa.clientsolutions@cma-cgm.com

 + 1 877 556 6308

Available Resources

EXPORT CHANGE OF DESTINATION

 ssc.us-expdiversions@cma-cgm.com


IMPORT CARGO DIVERSION

 ssc.us-impdiversions@cma-cgm.com

FOREIGN TO FOREIGN SERVICES

 foreign-foreign@cma-cgm.com

LATE GATE REQUESTS

 usa.eccargoreadiness@cma-cgm.com (east/gulf)
usa.wccargoreadiness@cma-cgm.com (west)

SI SUBMISSION

 usa.exportsi@cma-cgm.com

RAIL BILLING

 ssc.exportrailbilling@cma-cgm.com

WEBSITE FOR STREET TURN

 www.avantida.com/support.avantida.com

Specialized Teams

AUTO TEAM

 usa.expортаutos@cma-cgm.com

 +1 877 556 6308 (press 5, then 1)


CRUISE TEAM

 usa.cruise@usa.cma-cgm.com

 +1 877 556 6308 (press 5, then 2)

IG/OOG TEAM (Flat Rack, Open Top, Breakbulk)

 usa.specializedbookings@usa.cma-cgm.com

 +1 877 556 6308 (press 5, then 6)

REEFER TEAM

 usa.exportreefer@usa.cma-cgm.com

 +1 757 734 5669

NORTH SOUTH TEAM

 usa.north-south@cma-cgm.com (North South Team)

 +1 844 227 1594

Ask
about
our VAS
Services



For the latest export receiving and cut-off information, please visit <https://www.cma-cgm.com/local/united-states/export-information-guide>

For pre-arrival notification schedules, FIRMS codes, and empty return locations, please visit <https://www.cma-cgm.com/local/united-states/import-information-guide>