

CMA CGM

**SPECIFIC NEEDS,
SPECIFIC SERVICES**



Because your needs are the focus of our attention and the starting point for our innovative products, CMA CGM has created a package of solutions to complement our maritime transport and logistics services: CMA CGM+. Our range of value-added services can meet the most demanding of needs, making your supply chain more agile, protecting you against mishaps, adapting and preparing your container for your cargo, providing you with dedicated support and reducing your environmental footprint.

CMA CGM+



CARGO CARE

Protect your cargo

- CLIMACTIVE controlled atmosphere 06
- COLD TREATMENT services 08
- REEFLEX liquid ready 10
- PHARMA reefer division 12
- CONTAINER humidity control 14
- CONTAINER garment ready 16
- CONTAINER grade selection 18
- BARLOCK security device 20

SERENITY

Protect yourself in the best possible way

- SERENITY cargo value guarantee 24
- SERENITY deductible guarantee 26
- SERENITY container guarantee 28

SUPPLY CHAIN AGILITY

Optimize your supply chain

AGILITY

- SEAPRIORITY range 32
- FREETIME extended 34
- CUT OFF EXTENDED early gate-in 36
- CUT OFF EXTENDED late gate-in 38

VISIBILITY

- SMART reefer container 40

BUSINESS SUPPORT

Power up your business

TRADE

- SHIPFIN trade finance 44

DOCUMENTATION

- BILL OF LADING paperless 46
- BESC/ECTN waiver certificate 48
- CUSTOMS CLEARANCE solutions 50
- EXPRESS RELEASE solution 52

ENVIRONMENTAL SOLUTIONS

Take control of your environmental performance with ACT with CMA CGM+

REDUCE

- Biofuel+ 56
- Mix-Biofuel 58
- Mix-Biomethane 60

OFFSET

- Carbon Offset 62

CMA CGM+

CARGO CARE



CARGO CARE

Protect your cargo

Find out about our services specially designed to safeguard, protect and secure container shipments of your dry or refrigerated cargo—even the most fragile of items.



CARGO CARE

CLIMACTIVE CONTROLLED ATMOSPHERE

FARM FRESHNESS DELIVERED

In order to maintain product freshness during the journey, the newest and most advanced solution is utilized to preserve the perfect atmosphere in your container.

YOUR BENEFITS

OPTIMIZE YOUR PRODUCTS' ATTRACTIVENESS

Prevent maturation, extend shelf life and preserve product quality.

EXPAND YOUR BUSINESS

Target new markets and reach farther destinations since your product can now go the distance.

STAY GREEN

No chemical treatment needed so you can maintain your organic label.

ADAPTED TO SPECIAL NEEDS

The best-suited solution to transport high-value produce (asparagus, blueberries, etc.), goods sensitive to transit time (avocado, banana, mango, snow peas, melons...) or organic products (grapes, bananas, avocado).

HOW DOES IT WORK?

Two solutions available:

- A system that separates the ambient atmosphere and enables optimal gas levels in the container to be reached much faster. The temperature, humidity and balance between O₂ and CO₂ are customized and continuously regulated.
- A system is created that relies on the natural respiration of the product to consume O₂ and produce CO₂ inside the refrigerated container.

GET STARTED

ASK FOR CLIMACTIVE CONTROLLED ATMOSPHERE

Contact your usual CMA CGM representative, or send an email to our reefer experts at ho.climactive@cma-cgm.com

Available for our brands:    



[Get more information](#)

CARGO CARE



COLD TREATMENT SERVICES

KEPT COLD, KEEP COOL

Thanks to COLD TREATMENT services, your fruits travel but the insects don't. Annihilate insects, larvae, and eggs from your produce, while being carried to its destination.

YOUR BENEFITS

COMPLY WITH PHYTOSANITARY REQUIREMENTS

With COLD TREATMENT services insects and larvae are exterminated.

RESPECT ENVIRONMENT AND HEALTH

No need to use fumigation or pesticides, our cold treatment process is environmentally and healthfriendly. With COLD TREATMENT services, keep your organic products organic.

PRESERVE YOUR CARGO QUALITY

Enjoy the fastest route between your farm and your consumers in optimum conditions.

PROTECT YOUR CARGO

In the unlikely case of treatment failure, unexpected costs may impact your business. A warranty is included in your cold treatment, adapted to the risk and fruit value.

HOW DOES IT WORK?

- Cold treatment is done by lowering the fruit pulp temperature under a specified level and maintaining it for a certain period of time.
- CMA CGM Group offers the option to gradually step up the set temperature once the quarantine period is completed, avoiding unnecessarily stress on the fruit.

- With our COLD TREATMENT services, we assure you that a cold treatment failure will have no impact on your business since they compensate:
 - Additional costs for a second treatment process
 - Extra expenses (storage, plugging costs, handling charges, etc.)
 - Cargo value depreciation or absence of salvage sale
 - Rerouting expenses
 - Damage to your goods due to cold treatment failure

GET STARTED

ASK FOR COLD TREATMENT SERVICES

During your online booking process select COLD TREATMENT services or contact your usual sales representative.

Available for our brands:    



[Get more information](#)

CARGO CARE

REEFLEX LIQUID READY

TECHNOLOGY PROTECTED LIQUIDS

The most efficient and cost-effective solution for transportation of liquids in 20' and 40' refrigerated containers.

YOUR BENEFITS

TRANSPORT LARGER VOLUMES

Can safely carry up to 26,000 liters in one trip; help recovering 10% to 30% more payload compared to standard drums and intermediate bulk containers.

COST EFFECTIVE AND EASY TO USE

No need to prepack your products before export. Loading/unloading takes only 60 minutes.

EXCELLENT QUALITY PRESERVATION

Precise control of temperature between -25°C and +30°C. Optional aseptic processing.

HYGIENIC AND ECO-FRIENDLY

Prevents contamination thanks to the single use bag and the optional aseptic Camlock valve. Fully recyclable.




HOW DOES IT WORK?

- Our experts set up the REEFLEX liquid ready monobloc flexitank into the reefer container.
- An external pumping system loads or unloads liquid through a bottom valve camlock.
- Products are kept at the right temperature in a confined environment throughout transport and delivery.
- Thanks to anti-wave technology, REEFLEX liquid ready keeps liquids stabilized, avoiding surge and sloshing.

GET STARTED

ASK FOR REEFLEX LIQUID READY

Contact your usual sales representative.

Available for our brands:   



[Get more information](#)



CARGO CARE

PHARMA REEFER DIVISION

THE BEST PRESCRIPTION FOR PHARMA TRANSPORT

A GDP* solution to preserve the integrity of pharma products during shipping.

*Good Distribution Practice: quality standard recommended by the European Commission, ensuring that the quality and integrity of pharmaceutical products are maintained throughout shipping.

YOUR BENEFITS

REINFORCED SECURITY

A limited number of handling points, sealed equipment and risk assessment prior to commercial offer.

HIGHEST STANDARD IN THE INDUSTRY

GDP compliance, ISO 9001:2015 certification for CMA Ships (our fleet management subsidiary), selection of the best business partners and subcontractors in the industry.

RISK CONTROL

Reefer spare parts on board, 24/7 technical support and additional tracking facility available.

HOW DOES IT WORK?

- Security Procedures: Pre-Trip Inspection (PTI); clean, dry and odor-free container; locked keyboard, etc.
- Centralized approach, self-inspection, sharing of data after the trip available on demand.
- Dedicated team of experts: Technical support team running 24/7, three operation centers in Miami, Marseille and Singapore.

GET STARTED

ASK FOR PHARMA REEFER DIVISION

Contact your usual sales representative.

Available for our brands:    



[Get more information](#)

HUMIDITY
CONTROL



CARGO CARE

CONTAINER HUMIDITY CONTROL

CUSTOMIZED MOISTURE PROTECTION

Preserve the quality of your humidity-sensitive cargo from origin to destination with our range of dehumidification services.

YOUR BENEFITS

PRESERVE YOUR CARGO'S QUALITY

Some goods are particularly sensitive to humidity. Thanks to special container preparations, the quality of your cargo will be preserved regardless of transport conditions.

CAPABLE OF MEETING SPECIAL NEEDS

- Electronic devices.
- Cargo with high-fibre content: furniture, handicrafts, agricultural products (grain, cocoa beans, onions, avocados, etc.), clothes and other fabrics.
- Packaging materials: pallets, cartons and cardboard.

HOW DOES IT WORK?

CMA CGM Group experts will help you choose the most suitable option for your type of cargo. For example:

- **Bamboo flooring:** we can supply containers with eco-friendly bamboo flooring, which has natural humidity-control features.
- **Carton/Craft Lining:** we can line the interior of your container with cardboard or craft paper.
- **Silica gel / Calcium chloride:** We can insert bags of silica gel or calcium chloride into your container to protect your products from humidity.
- Want a tailor-made solution? Please contact our experts : other solutions are possible upon request.

GET STARTED

ASK FOR CONTAINER HUMIDITY CONTROL

Contact your usual sales representative.

Available for our brands:     



[Get more information](#)



CARGO CARE

CONTAINER GARMENT READY

STRAIGHT FROM FACTORY

Transport your sensitive garments in special containers equipped with hangers. This service is the perfect choice for retail customers needing a safe and convenient garment solution.

YOUR BENEFITS

SAVE TIME AND MONEY

No packing/unpacking, handling or ironing. Your garments will no longer arrive creased or wrinkled.

GREATER LOADING CAPACITY

To load maximum volume, container ceilings have systematic arrangements of horizontal poles.

PROTECT SENSITIVE GARMENTS

Special preparation of the container will preserve sensitive commodities such as suits, silk, leather, etc.

HOW DOES IT WORK?




Opt for the most suitable formats:

- **Single-bar containers:** strings or straps for heavy garments that are unlikely to crease.
- **Double-bar containers:** strings or straps for fragile garments that crease easily.
- Other possible solutions upon request.

GET STARTED

ASK FOR GARMENT READY CONTAINER

Contact your usual sales representative.

Available for our brands:   



[Get more information](#)

CARGO CARE



CONTAINER GRADE SELECTION

YOUR CONTAINER, YOUR WAY

Choose the container grade that best fits your cargo specificities.

YOUR BENEFITS

THE MOST SUITABLE OPTION FOR YOUR CARGO

Choose between our different grades of containers such as: Food Grade or Premium Grade.

COMPLY WITH SPECIFICATIONS

If you need to comply with food specifications or specific conditions, our CONTAINER grade selection is the best solution for transporting your cargo.

HOW DOES IT WORK?

- **Food grade container:** These high-quality containers are particularly clean, light and waterproof. They are odorless, and have no transferable floor stains.
- **Premium + grade container:** These containers provide even more advantages. After being selected, they are thoroughly washed and prepared. Any rust stains are removed using appropriate paint.

GET STARTED

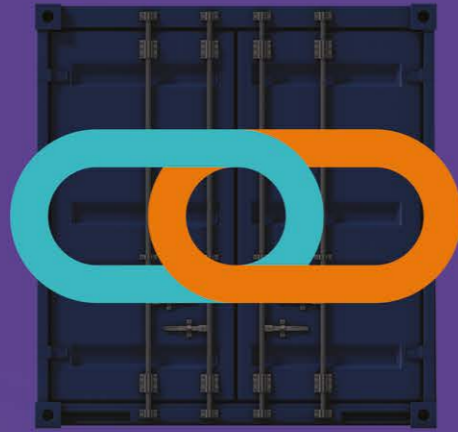
ASK FOR CONTAINER GRADE SELECTION

Contact your usual sales representative.

Available
for our brands:



[Get more information](#)



CARGO CARE

BARLOCK SECURITY DEVICE

DOUBLE SAFETY, CAREFREE

Protect your valuable products against theft during transportation with the simplest, most effective solution.

YOUR BENEFITS

ENHANCE CARGO SECURITY

Add an extra layer of security with our steel BARLOCK security device.

PREVENT COMPLICATIONS AND RELATIVE COSTS

Securing your containers will help lower your insurance premiums by using a safer way to transport your cargo. It will also prevent the extra cost of having your cargo stolen.

SIMPLE PROCESS

Easily installed, the device is delivered directly by our experts to the requested depot.

IDEAL OPTION FOR THE FOLLOWING COMMODITIES

High-value cargo, beverages, shoes, garments, high-tech and luxury products.

HOW DOES IT WORK?

- BARLOCK security device are made of steel and are easily installed on the container to secure doors.
- They can only be opened at the destination using a circular steel saw, making it much more difficult to breach your container than with a regular seal.
- To ensure traceability, the barlock number is added to the Bill of Lading.

GET STARTED

ASK FOR BARLOCK SECURITY DEVICE

Contact your usual sales representative.

Available for our brands:    



[Get more information](#)

CMA CGM+

SERENITY



SERENITY

Protect yourself in the best possible way

Our range of SERENITY services aims to help you limit or avoid the financial implications of damage to your cargo or container.

SERENITY



SERENITY CARGO VALUE GUARANTEE

CARING BEYOND SHIPPING

A revolutionary approach to handling claims in case of damage to your cargo. Regardless of what happened or who is liable*, you will receive compensation.

YOUR BENEFITS

YOUR CARGO VALUE GUARANTEED DOOR-TO-DOOR

Managing your supply chain is easier and more cost effective.

A SINGLE POINT OF CONTACT

No more intermediaries.

NO MORE ENDLESS LEGAL DISPUTES

Whether we are liable or not, we will compensate you up to the full secured value.*

THE MOST COMPREHENSIVE GUARANTEE

In-depth protection that includes damage due to temperature variations in refrigerated containers.

HOW DOES IT WORK?

SERENITY CARGO VALUE GUARANTEE

SERENITY cargo value guarantee	WITH STANDARD B/L
SERENITY cargo value guarantee specific terms & conditions	Standards terms & conditions defined by international regulations
Shipment from Shanghai to Luanda Hurricane on the way. The cargo is damaged.	Shipment from Shanghai to Luanda Hurricane on the way. The cargo is damaged.
Notification Loss assessment	Claims notification Investigation
Full compensation up to the agreed cargo value within 30 days	Claims rejection Act of God. Excluded from standard B/L Legal dispute. No compensation Financial loss for the client Possible disturbance between CMA CGM Group and the client.

Please refer to the Terms & Conditions

GET STARTED

ASK FOR SERENITY CARGO VALUE GUARANTEE

During your online booking process select SERENITY cargo value guarantee or contact your usual sales representative.

*Exclusions may apply. Please refer to SERENITY cargo value guarantee terms and conditions available on the website.

Available for our brands:    



[Get more information](#)

SERENITY



SERENITY DEDUCTIBLE GUARANTEE

CARING BEYOND SHIPPING

In case of damage to your goods, your cargo insurance may apply a deductible. With SERENITY deductible guarantee, get compensated for these costs that normally remain at your expense.

YOUR BENEFITS

NO MORE OUT OF POCKET

Your deductible amount is fully compensated by CMA CGM.*

BENEFIT FROM A COMPREHENSIVE COVERAGE

We compensate up to 100% of your minor damages (those below your insurance deductible).*

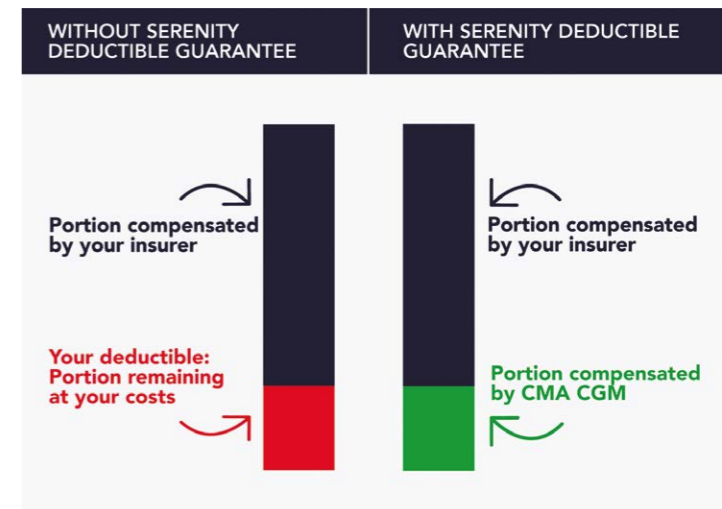
GUARANTEE YOUR CARGO VALUE DOOR-TO-DOOR

Your goods' value is secured in case of damage during the full transportation phase.*

HOW DOES IT WORK?

ENJOY PEACE OF MIND

SERENITY deductible guarantee is the best option to get a full compensation. Simply add our service to your booking and choose the value you need to guarantee.*



*Please refer to the Terms & Conditions

GET STARTED

ASK FOR SERENITY DEDUCTIBLE GUARANTEE

During your online booking process select SERENITY deductible guarantee or contact your usual sales representative.

Available for our brands:



[Get more information](#)

SERENITY



SERENITY CONTAINER GUARANTEE

CARING BEYOND SHIPPING

When accidental or unforeseen damages occur to our containers while under your responsibility, you are liable for costs. With SERENITY container guarantee, limit or avoid these expenses by choosing our Standard or Premium offers.

YOUR BENEFITS

MINIMIZE YOUR FINANCIAL EXPOSURE

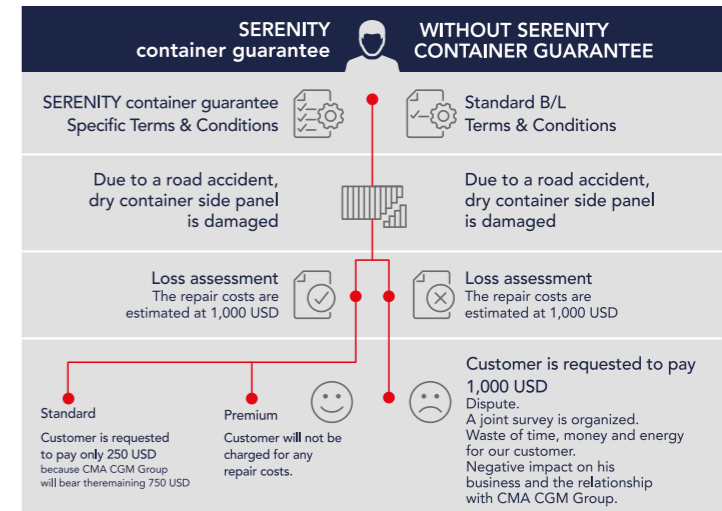
Choose your solution to protect your cash flow:

- Standard offer: Limit your repair costs to USD 250 per container. Above this amount, we will not charge you any repair costs.
- Premium offer: Upgrade your solution to avoid all repair costs.*

BE PROTECTED FROM A WIDE RANGE OF MISHAPS

Benefit from a comprehensive solution which covers breakage, fire, explosions, collisions, road accidents and leakage.

HOW DOES IT WORK?



*Please refer to our SERENITY container guarantee (standard and premium) terms and conditions - restrictions in case of total loss.

GET STARTED

ASK FOR SERENITY CONTAINER GUARANTEE

During your online booking process select SERENITY container guarantee or contact your usual sales representative.

Available for our brands:    



[Get more information](#)

CMA CGM+

SUPPLY CHAIN AGILITY



SUPPLY CHAIN AGILITY

Optimize your supply chain

Take advantage of an array of services designed to optimize every stage in your supply chain.

PRIORITY

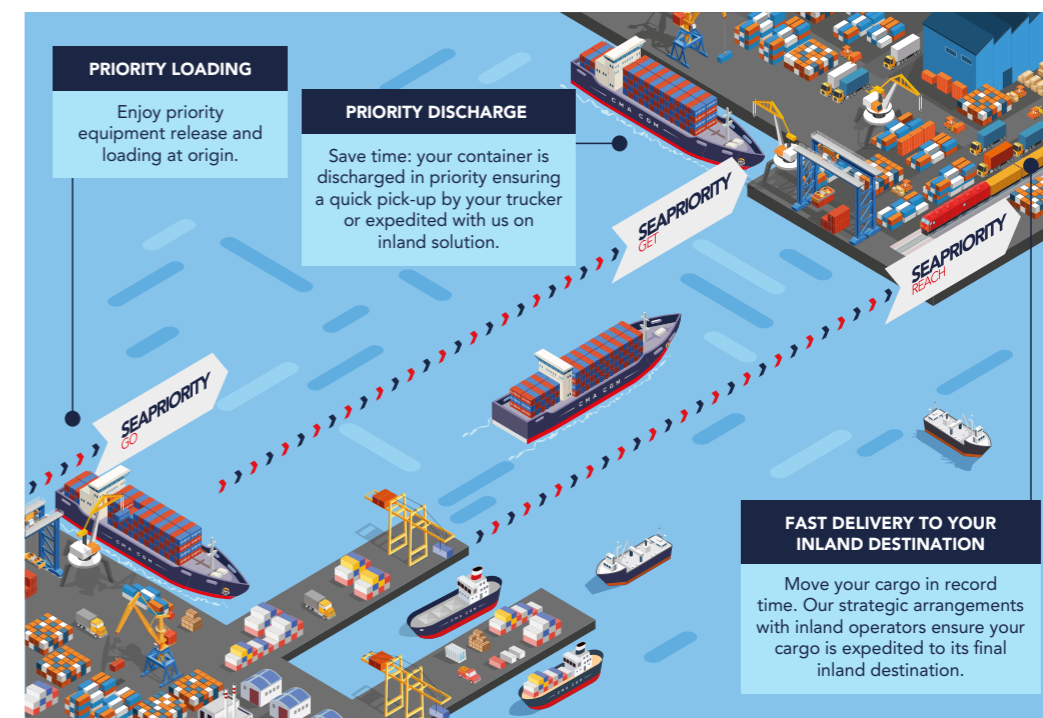
SUPPLY CHAIN AGILITY

SEAPRIORITY

SPEED AND RELIABILITY

When speed to market matters, you can rely on the CMA CGM Group to get your cargo at your door without delay. Thanks to SEAPRIORITY, enjoy a priority space on board at origin, quick discharge at destination ensuring the loading on inland carrier; your cargo will enjoy a first-class service.

YOUR BENEFITS



HOW DOES IT WORK?

3 different services according to your needs:




- SEAPRIORITY go
- SEAPRIORITY get
- SEAPRIORITY reach

Your shipment will be flagged as «priority cargo» up to the final inland destination.

GET STARTED

ASK FOR SEAPRIORITY

During your online booking process select SEAPRIORITY or contact your usual sales representatives.

Available for our brands:   



[Get more information](#)



SUPPLY CHAIN AGILITY

FREETIME EXTENDED

UPGRADE YOUR CONDITIONS

We understand that managing a supply chain never follows a standard journey. Sometimes due to unexpected events or specific shipments, the standard free time may not be enough. You can plan ahead to expand your conditions at destination and mitigate the risk of additional costs with FREETIME extended!

YOUR BENEFITS

ENHANCE SIMPLICITY

Avoid endless discussions and save time by getting your extended conditions in one click or via your sales representative!

CUSTOMIZE YOUR SOLUTION

Upgrade your standard conditions with the bundle that best suits your needs.

OPTIMIZE YOUR COSTS

Minimize your financial exposure by buying in advance discounted freetime bundle.¹

HOW DOES IT WORK?

AN EASY AND FAST PROCESS:




1. Request your online quotation or booking or simply contact your sales representative.
2. Choose the bundle that best suits your needs to extend the standard free time conditions **up to 28 days.**¹
3. Get your extended conditions immediately.

GET STARTED

ASK FOR FREETIME EXTENDED

Available during your online quotation or booking request or by contacting your usual sales representative.

¹Including standard conditions, refer to the [Terms & Conditions](#) and [the applicable countries](#) for FREETIME extended.

Available for our brands:   



[Get more information](#)



SUPPLY CHAIN AGILITY

CUT OFF EXTENDED EARLY GATE-IN

ENJOY EXTRA TIME

Managing a supply chain is a day-to-day challenge. With CUT OFF EXTENDED Early Gate-in solution choose to get more flexibility and evacuate your premises in advance and get earlier access to in-gate your container at terminal.

YOUR BENEFITS

SAVE MONEY

Bring your container earlier at the terminal to avoid storage costs and clear out your premises.

AVOID LOGISTICS COMPLEXITY

Make your supply chain flow smoother with a single point of contact for your shipments at the terminal instead of dealing with additional locations and transport providers.

ENHANCE SIMPLICITY

Be more flexible with your specific conditions for entering in the terminal.

HOW DOES IT WORK?




- Ask for this solution at booking stage to your usual sales representative.
- Get your new cut-off calculated.
- Bring your container to terminal in the specific delay.

GET STARTED

ASK FOR

CUT OFF EXTENDED EARLY GATE IN

Contact your usual sales representative.

Available for our brands:   



[Get more information](#)



SUPPLY CHAIN AGILITY

CUT OFF EXTENDED LATE GATE-IN

ENJOY EXTRA TIME

Looking for a hassle-free solution to ship your goods on time? We understand that delays, port congestion and unforeseen events can lead to storage costs, container handling fees and logistical complexity. With CUT OFF EXTENDED Late Gate-In solution, choose to be more flexible with your supply chain and bring your cargo later than the standard cut-off at terminal.

YOUR BENEFITS

GAIN EXTRA TIME

Bring your container later than the standard cut off.

ADAPTED TO YOUR SUPPLY CHAIN PRIORITIES AND NEEDS

Keep peace of mind in case of delay in the production or just-in-time production.

ENHANCE SIMPLICITY

Be more flexible with your specific conditions for entering in the terminal.




HOW DOES IT WORK?

- Ask for this solution at booking stage to your usual sales representative.
- Get your new cut-off calculated.
- Bring your container to terminal in the specific delay.

GET STARTED

ASK FOR CUT OFF EXTENDED LATE GATE-IN

Contact your usual sales representative.

Available for our brands:   



[Get more information](#)



SUPPLY CHAIN AGILITY

SMART REEFER CONTAINER

CARGO TRACKING AND CONTROL

We understand how critical it is to monitor the conditions and status of your reefer cargo during the whole transport. Thanks to SMART reefer container powered by Emerson, enjoy visibility and enhanced management of your cargo through fleet intelligence across the entire cold chain.

YOUR BENEFITS

ENHANCE VISIBILITY

Get real-time cargo monitoring for advanced door-to-door visibility and access an overview of all your reefer shipments thanks to GSM coverage.

REINFORCE YOUR CARGO QUALITY AND SECURITY

Receive key reefer data such as temperature and gas as well as GPS container position and Geofencing.

OPTIMIZE YOUR SUPPLY CHAIN

Set alerts to identify container location and conditions during the transport and share it with your partners.

HOW DOES IT WORK?

KEEP YOUR CONTAINER VISIBLE

- Benefit from reefer containers equipped with Emerson device connected to a secured server for enhanced visibility.
- Access an easy and friendly dashboard to monitor all the conditions of your reefer container.
- Set up notifications according to your needs

during the whole transport:



GET STARTED

ASK FOR SMART REEFER CONTAINER

Dedicated support on the following email: ho.reefervisibility@cma-cgm.com
Contact your usual sales representative.

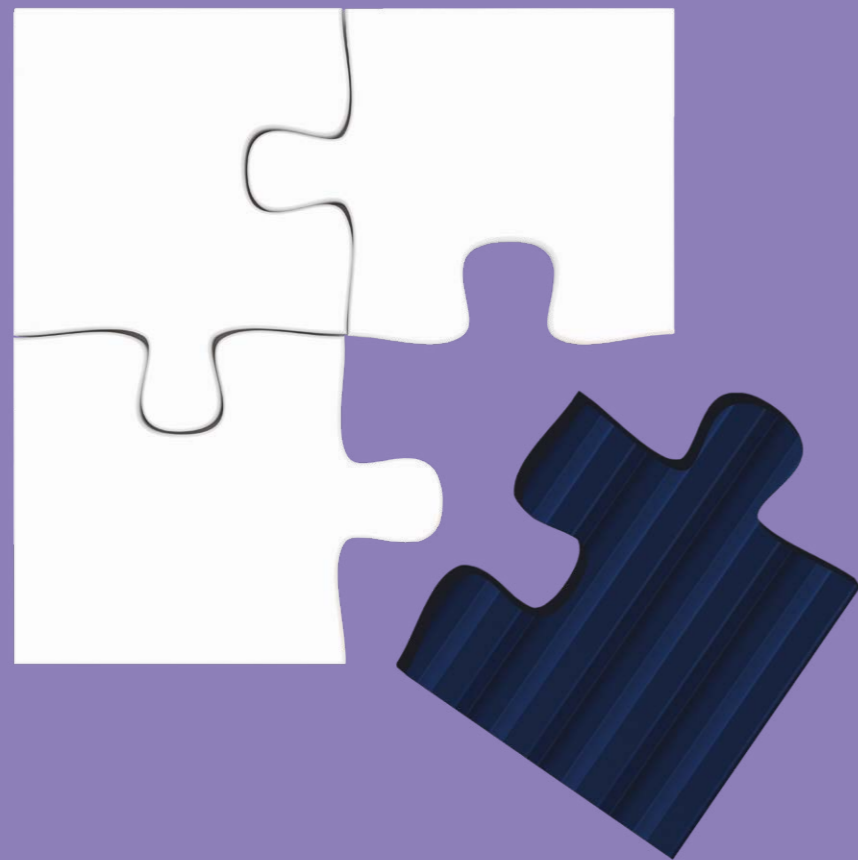
Available for our brands:    



[Get more information](#)

CMA CGM

BUSINESS SUPPORT



BUSINESS SUPPORT

Power up your business

Increase your efficiency and expand your growth horizons.



BUSINESS SUPPORT

SHIPFIN TRADE FINANCE

BUSINESS GROWS
WHEN FINANCE FLOWS

Designed for import and export customers, discover our range of reliable and rapid trade financing solutions to strengthen and support your growth.

YOUR BENEFITS

MAXIMIZE YOUR WORKING CAPITAL

Extend your payment terms or receive financing advances.

STRENGTHEN YOUR BUSINESS RELATIONSHIPS

Reinforce your commercial relations by improving your partner's working flow.

CHOOSE A FLEXIBLE SOLUTION

Use our SHIPFIN trade finance solution on a per-invoice basis. It's there when you need it.

HOW DOES IT WORK?

Opt for the financing solution that best meets your needs:



SHIPFIN
CARGO FINANCING

SHIPFIN cargo financing

For exporters and importers in the supply chain who want to free up or increase their working capital while stabilizing their partner relations.



SHIPFIN
B/L FINANCING

SHIPFIN B/L financing



For exporter who want to finance their shipment at the value of the goods thanks to collateral Bill of Lading.

Other tailor-made financing solutions available upon request. Please refer to our General Conditions and eligibility on [our website](#).

GET STARTED

ASK FOR SHIPFIN TRADE FINANCE

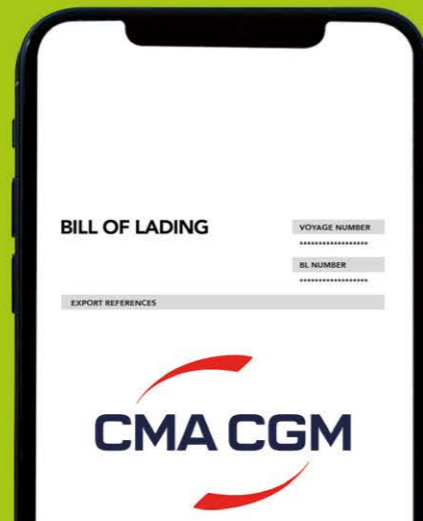
Contact our trade finance experts at contact@shipfin.com

Available for our brands:   



[Get more information](#)

BUSINESS SUPPORT



BILL OF LADING PAPERLESS

DIGITAL SIMPLICITY,
SPEEDY COMPLIANCE

A game changer for the shipping industry that enables faster and more efficient transactions with the same legal value as a traditional B/L. Transfer your BILL OF LADING paperless online to the next party in just one click!

YOUR BENEFITS

SPEED UP YOUR SHIPPING PROCESS

Send the BILL OF LADING paperless quickly in one click and surrender it instantly to us for easier document management, faster payment reconciliation and cargo release.

AVOID POSTAGE

Eliminate the cost and hassle of sending hard-copy documents.

GET AN ECO-FRIENDLY SOLUTION

Reduce the amount of paper required to manage your operations.

ENJOY PEACE OF MIND

Benefit from a service 100% reliable with the same function and legal value and following the same steps as a traditional paper Bill of Lading.

HOW DOES IT WORK?

- You and your consignee simply register on our BILL OF LADING paperless interface, fully integrated to our e commerce platforms.
- The Bill of Lading will be transmitted electronically and be instantly transferred between parties.
- The consignee can deliver the original Bill of Lading to the destination offices with a single click. And then proceed to the delivery request.

GET STARTED

ASK FOR BILL OF LADING PAPERLESS

While completing your Shipping Instruction online, select BILL OF LADING paperless or contact your usual sales representative.

Available for our brands:    



[Get more information](#)



BUSINESS SUPPORT

BESC/ECTN WAIVER CERTIFICATE

SIMPLIFY YOUR EXPORTS TO WEST AFRICA

Looking to export your goods to Africa hassle-free and compliant with the local authorities? Facilitate your procedures thanks to the preparation of your Electronic Cargo Tracking Note by our services. The BESC/ECTN is an imperative document for any export to the countries of this region.

YOUR BENEFITS

ENJOY PEACE OF MIND

A single point of contact will manage your documentation for you. Our expertise guarantees you great reliability in your preparation for the BESC/ECTN.

SAVE TIME

Preparing your electronic cargo tracking slip is complex. Thanks to BESC/ECTN waiver certificate, we carry out this operation without delay.

HOW DOES IT WORK?

A ONE-STEP PROCESS

Send us the necessary documents, we take care of the declaration and the preparation of the BESC/ECTN to the competent authorities.

BESC/ECTN waiver certificate is available for export to [the following countries](#).

GET STARTED

ASK FOR BESC/ECTN WAIVER CERTIFICATE

Contact your usual representative or send an email to: cas.besc@cma-cgm.com



[Get more information](#)



BUSINESS SUPPORT

CUSTOMS CLEARANCE SOLUTIONS

SIMPLIFY CUSTOMS MANAGEMENT

Customs clearance is a mandatory and challenging procedure. Ease the import or export of your goods worldwide thanks to CUSTOMS CLEARANCE solutions! Our expert teams will simplify your customs process according to the local regulations to avoid any impact on your business and operating costs.

YOUR BENEFITS

INCREASE EFFICIENCY

One-stop shop for cargo transport and customs compliance. Our experts monitor your customs needs to make sure you are always compliant with the latest local regulations.

SAVE TIME

Enjoy a quick cargo clearance, streamlined invoicing, and customs coordination by one party.

GAIN RELIABILITY

Constant milestone management and immediate issue resolution by our dedicated solution center. We work with a trusted authorized partner with 120 years of experience as a Customs House Broker.

HOW DOES IT WORK?




Benefits of tailor-made CUSTOMS CLEARANCE solutions:

- Submission of commercial invoice and packing list.
- Customs entry for each harmonized tariff codes.
- Consultant customs services.
- Additional compliance services to meet local requirements such as EDN, BESC and more.

GET STARTED

ASK FOR CUSTOMS CLEARANCE SOLUTIONS

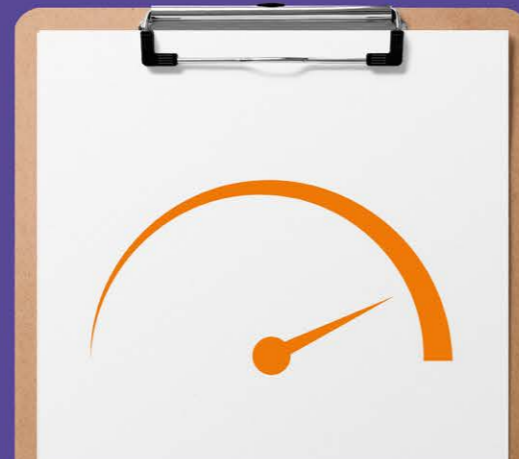
Contact your usual sales representative.

Available for our brands:   



[Get more information](#)

BUSINESS SUPPORT



EXPRESS RELEASE SOLUTION

SPEED UP THE RELEASE OF YOUR CARGO

The delivery of the original bill of lading to us can take time delaying the release of your goods.

Accelerate the release of your cargo to your consignee without having to wait for the original bill of lading thanks to EXPRESS RELEASE solution.

YOUR BENEFITS

GAIN TIME

Release your cargo faster and expedite your customs clearance. It is ideal for short sea shipment and convenient for longer transits.

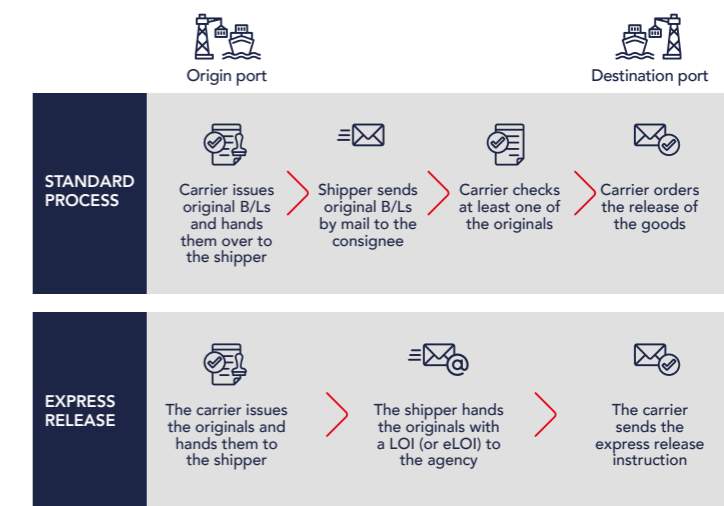
PREVENT CONSEQUENCES OF LOSING B/L

Avoid all costs and delays involved when misplacing your B/L (banking guarantee, LOI).

SAVE ON POSTAGE COST

Reduce your courier or postage costs thanks to our digital solution.

HOW DOES IT WORK?



GET STARTED

ASK FOR EXPRESS RELEASE SOLUTION

Contact your usual sales representative.

Available for our brands:



[Get more information](#)

ACT WITH CMA CGM+

ACCELERATE YOUR ENERGY TRANSITION



ENVIRONMENTAL SOLUTIONS

Take control of your environmental performance with ACT with CMA CGM+

Find out about our value-added services ACT with CMA CGM+ specially designed to analyze, reduce and offset the carbon emissions associated with your shipments.



ACT WITH
CMA CGM+

ENVIRONMENTAL SERVICES

BIOFUEL+

REDUCE YOUR CARBON EMISSIONS BY 84%

Get access to a more sustainable shipping service. Choose Biofuel+, our 2nd generation biofuel, and reduce by at least 84% the carbon emissions generated by your shipments.

YOUR BENEFITS

MEET YOUR CARBON-REDUCTION OBJECTIVES
Reduce your carbon footprint and reach your ambitious sustainability objectives. Cut your well-to-wake carbon emissions by 84% (on the whole fuel production and utilization cycle), and your tank-to-wake emissions by 100% (when considering only the vessel's voyage).

RECEIVE AN OFFICIAL DECLARATION

Certify that these savings have been associated to your specific shipments thanks to an official declaration. The whole framework is compliant with ISO 14020, 14021 and 14067 and is verified by an independent third-party.

HOW DOES IT WORK?

We offer Biofuel+ to all our customers, throughout all our services, implementing a Mass Balance Concept*. This Concept is a way of diversifying our energy mix while keeping track of quantities and allocating them to specific traffics. You will receive a declaration, stating the quantity of biofuel used and its associated CO₂ savings. Discover more on mass balance [here](#).

** The whole methodology is detailed in a framework which is available upon request.*

WHAT IS BIOFUEL?

The biofuel attributed are second generation biofuels, i.e. based on waste which avoids impacting agricultural lands and forests.

GET STARTED

ASK FOR BIOFUEL+

During your online booking process by selecting Biofuel+, by contacting your sales representative to start now, or by writing to us at ho.actservices@cma-cgm.com to get more information.

Available for our brands:



[Get more information](#)



ACT WITH
CMA CGM+

ENVIRONMENTAL SERVICES

MIX-BIOFUEL

REDUCE YOUR
CARBON EMISSIONS BY 10%

Get access to a more sustainable shipping service. With Mix-Biofuel, reduce your greenhouse gas emissions thanks to a second generation biofuel and act with us towards more sustainable shipping.

YOUR BENEFITS

REDUCE YOUR CARBON EMISSIONS

Cut your well-to-wake carbon emissions by 10% (on the whole fuel production and utilization cycle), reducing your carbon footprint.

RECEIVE AN OFFICIAL DECLARATION

Certify that these savings have been associated with your specific shipments thanks to an official declaration. The whole framework is compliant with ISO 14020, 14021 and 14067 and is verified by an independent third-party.

HOW DOES IT WORK?

1. We implement the Mass Balance Concept* as a way of diversifying our energy mix while keeping track of quantities and allocating them to specific traffic.
2. You will receive a declaration, stating the quantity of biofuel used and its associated GHG savings. Discover more on mass balance [here](#).

* The whole methodology is detailed in a framework which is available upon request.

WHAT IS BIOFUEL?

The biofuel attributed are second generation biofuels, i.e. based on waste which avoids impacting agricultural lands and forests.

GET STARTED

ASK FOR MIX-BIOFUEL

Please contact your usual sales representative or write to us at ho.actservices@cma-cgm.com to get more information.

Available for our brands:



[Get more information](#)



ACT WITH CMA CGM+

ENVIRONMENTAL SERVICES

MIX-BIOMETHANE

REDUCE YOUR CARBON EMISSIONS BY 25%

Have a positive impact on public health and the environment with Mix-Biomethane. Our product enables a significant reduction in CO₂ emissions per container and a massive reduction in air pollutant emissions.

YOUR BENEFITS

REDUCE AIR POLLUTANTS

Reduce by 99% your Sulphur emissions (SOx), by 92% your Nitrogen oxide emissions (Nox) and by 91% your particulate matter emissions (PM10).

MEET YOUR CARBON-REDUCTION OBJECTIVES

Cut your well-to-wake CO₂ emissions by 25% (on the whole fuel production and utilization cycle) and your tank-to-wake emissions by up to 36% (when considering only the vessel voyage).

RECEIVE AN OFFICIAL DECLARATION

Certify that these savings have been associated with your specific shipments thanks to an official declaration.

The whole framework is compliant with ISO 14020, 14021 and 14067 and is verified by an independent third-party.

HOW DOES IT WORK?

We offer Mix-Biomethane to all our customers, throughout all our services, implementing a Mass Balance Concept*.

This Concept is a way of diversifying our energy mix while keeping track of quantities and allocating them to specific traffics.

You will receive a declaration, stating the quantity of

LNG used and its associated CO₂ savings.

** The whole methodology is detailed in a framework available on our websites.*

Remaining emissions can be offset thanks to our Carbon offset value-added service.

WHAT IS LNG?

LNG is a natural gas that has undergone a liquefaction process by cooling it down to -161°C. Stored in its liquid state in the tank, the gas is transformed into a gaseous state to fuel the engines.

The CMA CGM Group uses fossil-based LNG and biomethane with guarantee of origin. Biomethane is derived from renewable resources such as agricultural vegetable waste.

GET STARTED

ASK FOR MIX-BIOMETHANE

During your online booking process, by selecting Mix-Biomethane, by contacting your sales representative to start now, or by writing to us at ho.actservices@cma-cgm.com to get more information.

Available for our brands:



[Get more information](#)



ACT WITH
CMA CGM+

ENVIRONMENTAL SERVICES

CARBON OFFSET

COMPENSATE YOUR
RESIDUAL EMISSIONS

Choose Carbon offset to compensate your outstanding carbon emissions through a portfolio of environmental projects worldwide.

YOUR BENEFITS

OFFSET YOUR EMISSIONS THROUGH SUSTAINABLE PROJECTS

Compensate your remaining emissions through a portfolio of projects in partnership with companies that specialize in carbon offsetting. All projects are certified with the highest standards.

COLLECT YOUR PERSONALIZED OFFSETTING REPORT

Get a personalized report with your Offsetting Certificate attesting to the amount of tons of Carbon offset.

HOW DOES IT WORK?

By choosing Carbon offset, you will receive your personalized offsetting declaration confirming you have offset the carbon emissions of your maritime transport through a portfolio of projects carefully selected by CMA CGM. The Group has purchased Verified (or Certified) Emission Reductions (VERs or CERs), which are then removed from an official registry, such as Verified Carbon Standard.

Find more information on our offsetting projects portfolio:



GET STARTED

ASK FOR CARBON OFFSET

During your online booking process, by selecting CARBON OFFSET by contacting your sales representative to start now, or by writing to us at ho.actservices@cma-cgm.com to get more information.

Available for our brands:



[Get more information](#)

Looking to complete your booking with our CMA CGM+ value-added services?



Add this solution during your booking online on My CMA CGM platform.

I have an account

[LOGIN HERE](#)



I don't have an account

[REGISTER HERE](#)



Contact our team to know more!

[CLICK HERE](#)



