# CUSTOMER ADVISORY

Ho Chi Minh City, 4th November 2026

**VIETNAM - REDUCE IMPORT NOR DEMURRAGE FREE TIME BY 1 DAY – DEC 1ST 2026**

**Dear Valued Customers,**

Please be informed that, effective **01st December 2026**, CMA CGM Vietnam will **reduce the Import NOR Demurrage free time by 1 day:**

**Carriers:** CMA CGM, CNC, ANL & APL

| Effective Date | IMPORT/ EXPORT | Systematic/ Spot | Unit of Measure (per TEU, per BL, etc.) | Port | Specification | Current Free Days | | New Free Days | |
|---|---|---|---|---|---|---|---|---|---|
| 1-Dec-26 | Import | Spot | per Container | All | 20'/40'/45' | Days | 4 | Days | 3 |

Please take note of this change and plan your cargo collection accordingly to avoid potential demurrage charges.

Should you require further assistance or clarification, please do not hesitate to contact our **Vietnam Customer Care team:** *VNM.Service@cma-cgm.com – (028) 3933 1399*.

We thank you for your continued support.

Yours sincerely,

**CMA CGM VIETNAM JSC.**