CMA CGM
A LEADING SHIPPING GROUP IN THE USA

22
SHIPPING LINES

800
STAFF MEMBERS

10
OFFICES

59
WEEKLY PORTS CALLS
Founded in 1978 by Jacques R. Saadé, CMA CGM is one of the leading shipping companies in the world. Based in Marseilles, CMA CGM has a global coverage thanks to its network of over 600 owned agencies in more than 160 countries and its fleet of over 536 vessels serving 75% of the world’s commercial ports.

In recent years, CMA CGM in the United States has grown to become an industry leader, consistently outgrowing the market using an approach centered on customer service, integrity, and innovation.

CMA CGM GROUP IN THE USA
To better meet customer’s expectations, CMA CGM Group operates several brands in the USA, like CMA CGM and APL. CMA CGM (America) LLC operates over 22 weekly services linking North America with more than 160 countries around the world.

Recognized for its commitment to world-class customer service, the Group continues to maintain regional and local offices around the USA, allowing personal interaction with customers while maintaining the consistent high standards that a centralized structure requires.

A RESPONSIBLE LEADER
CMA CGM is deeply committed to the environment. Through its multiple actions, the Group has reduced its CO2 emissions by 50% since 2005. The company utilizes cleaner-burning, low Sulphur fuels, has developed energy-efficient reefer containers and was the first carrier to introduce eco containers equipped with bamboo flooring, taking advantage of this quickly renewable resource to replace traditional hard wood container decking. In addition, CMA CGM (America) LLC is committed to taking action in local sustainable development programs for environment preservation, education and social responsibility.

A GLOBAL NETWORK OF SERVICES
With services calling weekly at every major US port covering the East Coast from New York to Miami, the Gulf from Mobile to Houston, and the West Coast from Southern California to the PNW, CMA CGM’s port coverage can handle any requirement. This extensive network connects the American market with the world daily.

CMA CGM recently entered an operational partnership with China Shipping Container Lines and United Arab Shipping Company, enabling the company to provide the flexibilities and scope that can only be gained in certain markets from such an alliance. Combining speed and reliability, this new Ocean Three alliance provides eight fixed-day weekly loops to and from Asia, with 56 weekly calls in 31 ports reaching a total capacity of half a million TEUs. Contributing 52% of the combined fleet, CMA CGM is the leader in this partnership.

A LEADING WORLDWIDE SHIPPING GROUP

- **21 BILLION***
  - In Revenues (USD)
- **2.4 MILLION***
  - TEUs in Fleet Capacity
- **200***
  - Shipping Lines
- **600**
  - Offices Worldwide
- **29,000**
  - Staff Members Worldwide
- **536**
  - Vessels, 141 Company-Owned Vessels
- **18 MILLION***
  - TEUs transported in 2015
- **420***
  - Ports of Call in the 160 Countries

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*Combined proforma CMA CGM/NOL 2015
** Figures June 2016
With its over 600 owned agencies in more than 160 countries, the CMA CGM Group owns a wide network, closest to its customers. Centralized in its Head Office in Marseilles, and its six Regional Offices (RO), the Group offers a global range of services and is one of the few worldwide shipping companies to handle the logistics chain from beginning to end.

A WORLDWIDE NETWORK FOR A TAILOR-MADE SERVICE
INTERMODAL

Covering all of North America, CMA CGM’s intermodal network is second to none when it comes to door-to-door transportation. In addition to the direct ports served, CMA CGM offers a wide range of intermodal solutions utilizing our extensive rail and truck networks, allowing a door-to-door connectivity with virtually any location on the continent.

PORT TERMINALS

As the container industry continues to grow, and the vessels get larger, the interface between ship and shore becomes ever more critical to the smooth flow of traffic. Because of this, CMA CGM has been investing in North American terminals - on all three coasts - to ensure that we are in a position to optimize our port operations and the connectivity from our vessels to your door. These facilities are a commitment to service in the US marketplace.

A RECOGNIZED LEADER IN CUSTOMER SERVICE EXCELLENCE

CMA CGM (America) LLC has placed customer service at the heart of its activity. We recognize that not every customer’s requirements can be handled with a cookie-cutter approach, and we have implemented specialty teams specialized in tailor-made solutions and in building strong and lasting relationships with our customers.

INNOVATION DRIVING CUSTOMER SATISFACTION

Constantly looking for ways to enhance the customer experience, CMA CGM has developed several innovative value-added solutions in e-business, such as an online all-in-one platform, available 24/7 in five languages, allowing customers to fully manage and monitor their shipping transactions, as well as EDI (Electronic Data Interchange) solutions, to provide fast and error free communication directly between our system and our customers.

A PLAYER THAT PUTS INNOVATION AT THE SERVICE OF EXCELLENCE AND SAFETY

An efficient and environment-friendly fleet

The Group’s leading position is also illustrated by its modern fleet. With an overall capacity of 2,400,000 TEUs, it has grown to 536 vessels, 141 company owned vessels. Currently the Group owns 6 vessels of 18,000 TEUs. The newest member of this class, the CMA CGM Benjamin Franklin was inaugurated in Long Beach, CA, in February 2016. These giants of the seas introduce significant advantages, allowing the CMA CGM Group to provide its customers with services that are consistent, reliable, competitive, and at the top of their class.

Vessels’ size*

- > 16,020 TEUs: 7% company-owned vessels
- 4,500 to 7,499 TEUs: 14% of fleet capacity
- 10,000 TEUs to 16,019 TEUs: 25% of fleet capacity
- 7,500 to 9,999 TEUs: 22% of fleet capacity
- 2,000 to 4,499 TEUs: 23% of fleet capacity
- < 2,000 TEUs: 9% of fleet capacity
- > 16,020 TEUs: 7% company-owned vessels

CMA CGM at the forefront of innovation

Innovation has been a priority for the CMA CGM Group for many years. Recognized for its technological leadership, efficient fleet and commitment to sustainable development, CMA CGM places greater emphasis on technical progress with every passing year. By making it a fully-fledged component of its corporate strategy, CMA CGM strives to offer its customers innovative solutions and services that deliver the right combination of high quality, performance and environmental protection.

- A fleet equipped with the latest technological innovations (Fast Oil Recovery System, electronic injection engine, twisted leading edge rudder)
- Bamboo, light steel and Eko-Flor containers, and low energy reefers
- A fleet navigation and support center
- Innovative training tools to enhance employee expertise

* June 2016