



## CIRCULAR

April 9th, 2019

Dear Customer,

As part of the constant development of our website, and thinking about our customers, we have implemented that the calculation of Demurrage & Detention charges in our website:

And you can do it by following the steps below:

El grupo Carreras profesionales Inversores Sustentabilidad Web corporativa RED

CMA CGM Nuestras ofertas Servicios + Rutas y Precios **Gestion de transporte** Servicios digitales Noticias Ayuda

**Cuid negocio**  
En CMA CGM

- Mi centro de comercio electrónico
  - Mi página de inicio
  - Mi panel de envío
  - Crear una cuenta web
- Organizar / Preparar
  - Solicitud de reserva
  - Declaración de formulario VGM
  - Subida de VGM
  - Tablero de VGM
  - Buscador de tara
- Administrar documentos
  - Enviar SI
  - Tablero de documentos
  - Proyecto para ser revisado
  - Original disponible
- Seguir el envío
  - rastreo de envío
  - Panel de Contenedores
  - Centro de notificaciones
- Financiar
  - Panel de Facturas
  - Cargas de contenedores**

1. Your request can be made by Master Bill of Lading number or container number, to the date you estimate to return the containers:

**Important:** for Bill Through Date falling on Saturday pickup, please ensure to process the payment by noon on Friday. Any payments made after noon on Friday may be subject to the payment bill through Monday and will be released on Monday. Please note only uppercase must be used when entering your BL or container reference

### Search for charges

SEARCH BY  
 Shipment ref.  Container number

SHIPMENT REF.  
LHV1992385 [Show containers](#)

SELECT CONTAINERS

- TRLU5912765
- CMAU7134198
- TGBU6973341
- TEMU6319876
- TCNU5781426
- APHU7126450
- FCU8535539
- BMOU5660170
- TCNU9862336

Select All  
Unselect All

CHARGE CALCULATION AS OF  
13 Apr 2019

2. Click on the button "Calculate charges", and the charges will be show in the lower part, as show in the example below:

**Calculate charges**

⬆

Search result for 9 container(s) of shipment LHV1992385

CHARGE CALCULATION AS OF  
13 Apr 2019 Re-calculate

SHIPMENT REF	CONTAINER N.	CHARGE TYPE	CHARGE AMOUNT	CURRENT LOCATION	LAST FREE DATE	US CUSTOMS CLEARED DATE	CASHEER CLEARED DATE	
LHV1992385	TCNU5701426	Merged	USD 525.00	GUAYAQUIL (ECDFE)	8 Apr 2019		5 Mar 2019	<input type="checkbox"/>
LHV1992385	TGBL6973341	Merged	USD 525.00	GUAYAQUIL (ECDFE)	8 Apr 2019		5 Mar 2019	<input type="checkbox"/>
LHV1992385	FCUJ8535539	Merged	USD 525.00	GUAYAQUIL (ECDFE)	8 Apr 2019		5 Mar 2019	<input type="checkbox"/>
LHV1992385	CMAL7134198	Merged	USD 525.00	GUAYAQUIL (ECDFE)	8 Apr 2019		5 Mar 2019	<input type="checkbox"/>
LHV1992385	TCNU6862336	Merged	USD 525.00	GUAYAQUIL (ECDFE)	8 Apr 2019		5 Mar 2019	<input type="checkbox"/>
LHV1992385	TEMU319876	Merged	USD 420.00	GUAYAQUIL (ECDFE)	9 Apr 2019		5 Mar 2019	<input type="checkbox"/>
LHV1992385	TRLU5912765	Merged	USD 525.00	GUAYAQUIL (ECDFE)	8 Apr 2019		5 Mar 2019	<input type="checkbox"/>
LHV1992385	APHU7126490	Merged	USD 420.00	GUAYAQUIL (ECDFE)	9 Apr 2019		5 Mar 2019	<input type="checkbox"/>
LHV1992385	BMACU6660170	Merged	USD 525.00	GUAYAQUIL (ECDFE)	8 Apr 2019		5 Mar 2019	<input type="checkbox"/>

We also remember the amounts for the concept Administrative fees:

Administratives fees	Usd	
<b>D&amp;D Administrative fee (per container)</b>	Usd 40.00	This charge is invoiced per each container with D&D.
<b>Update of Release Letter (Ecas)</b>	Usd 45.00	This charge is invoiced per each release letter updated.

This tool is already available on our website, so from May/2019 the charges for D & D can be made only directly on our website.

If you have any question, please do not hesitate to contact our Customer Service department [ggl.detdem@cma-cgm.com](mailto:ggl.detdem@cma-cgm.com).

Atentamente,  
CMA-CGM ECUADOR S.A.