Booking Request

Login to eBusiness on the CMA CGM Group websites:

URLs: CMA-CGM  [https://www.cma-cgm.com/]
ANL  [https://www.anl.com.au/]
CNC  [http://www.cnc-ebusiness.com/]
USLines  [http://www.uslines.com/]

Go to eBusiness / Request Booking

Step 1: Contract reference, Port of Loading, Port of Discharge

You must have a valid Contract reference; Quotation or Tariff in order to request a booking. Entering it along with your Ports of Loading and Discharge will default your booking request with Equipment and Commodity.

1. Enter your contract reference

2. Enter your POL and POD

2b. You can display the contract details. This step can be skipped, it is only informative.

3. Click on this button to proceed to next step
Step 2: Voyage & Routing

1. Use the routing finder to find a routing between POL and POD or Fill the form manually if you already know vessel voyage details.

By default, the routing finder will show you suggestions for the next 3 weeks.

Click here if you wish to modify the search dates.

2. Select the preferred solution by clicking on the corresponding button.

Then input the haulage details (Port / Port transport is selected by default).

If you have an inland move, you will input the details here.

1. Select the movement types

2. Start typing your place of origin and/or destination. The form will auto suggest from our list of places.

3. If you choose Door, you will need to input your address here.

Press Next button at the bottom of the screen to continue.
Step 3: Shipment Parties

You can add parties by clicking on 1. “Search by Name” or 2. “Search by Country or Favorite” or 3. “Create a Party” tabs. Select the wanted parties using the ‘+’ button and they will be added.

1. **Search by Name:** Enter the party name or select it in the list of your 10 most used partners below. To help you choose within the list, first select the role then browse the partners list.

   - **Search by Name:** Enter the party name or select it in the list of your 10 most used partners below. To help you choose within the list, first select the role then browse the partners list.

   - **Add:** Click on ‘+’ to add the party to the SI.

   - **You can replace by the other parties which have the symbol 🚚**
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2. **Search by Country or Favorite**: Enter the country where your party is located. Enter the 1st letters or open the drop down list and the country list will be displayed.

3. **Create a party**: Complete company information (name, address, country, contact name, email, phone number…) to create a NEW partner which does not exist in your list.

Upon completing the form, click on “Save” to create the new party. Fields noted with * are mandatory.
Step 4: Container & Cargo

Container & cargo details will be input in this screen.

1. Select the commodity from the list retrieved from your contract.
2. Choose the required number and size/type in the list.
3. Enter total net weight (sum of all containers weight).
4. If your cargo has a special property (reefer, OOG or hazardous), use the following buttons to give more details.
5. If you need to add another container type for this cargo, please follow steps 2/3/4.
6. If you need to add another commodity to your booking, click on Add another cargo and follow steps 1/2/3/4/5.

Press Next button at the bottom of the screen to continue.
Select Payment terms, Payment location and Freight Payer. Input comments against this booking request (if any).

Press **Next** button at the bottom of the screen to continue...

**Step 6: Review & Submit Booking**

Review all the entered information here; press **Modify** option to change any details.

Finally, press **Submit** button at the bottom of the screen to submit this booking request. A reference number will be provided for your follow-up. You can access your booking dashboard to see status of all of your booking requests.

Use this option to save the booking request as draft to submit/send it later. Draft name is required for this option. The draft will be available from your Dashboard.

(Optional) Enter a template name here if you want to use this booking request as a template for future booking.

Enter the identical booking you want to submit (if more than one).

You have reached last step of the booking creation, click on **Submit** button to get your reference.

You will be notified by email when your booking is confirmed and a booking reference is available along with booking confirmation PDF file in your booking dashboard.
Draft at all Steps

At the bottom of each step you can save the current booking as a draft. Choose a name to your draft in order to find it easily in your Booking Dashboard.

Enter a Draft Name

Save draft at all steps
You can complete your booking; all values previously saved in the draft are retrieved.

Template management
Template management screen below allows renaming or deleting your templates.
Navigation between steps

You can navigate through steps already fulfilled and validated.

For instance, on the screen shot below all steps have been validated (steps in timeline are greyed). Afterwards step 2 is opened; you can modify a value and click directly on another step to modify the Booking request or directly on step 6 to submit it.

Once a step is validated you can reach it whatever the step you are consulting. Click directly on a step to modify it.

For any question, please contact email ecustomersupport@cma-cgm.com