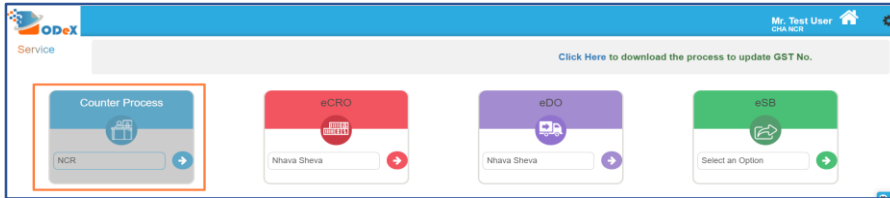




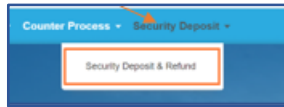
Security Deposit and Refund Process via ODeX VAN Account through ODeX

Steps for Security Deposit Request: -

Step 1: Log in to www.odex.co and select 'Counter Process Module'.



Step 2: Click on Security Deposit --> Security Deposit and Refund Module



Step 3: To submit new request for security Deposit, click on a New Deposit Button



Step 4: Choose Line as CMA CGM Agencies Pvt. Ltd and input BL No - fields 1,2,3 and 4 would be auto populated

Security Deposit And Refund Request

Requestor Details

Line	CMA CGM Agencies Pvt Ltd	BL No.	LHV2423978	MBL No.	LHV2423978	Port of Discharge	ABC India
FPOD	INNSA1-Nhava Sheva	Office Location	Nhava Sheva	Mode Of Payment	ODeX	Consignee Name	ABC India
Consignee LARA Code	0006587887	Refund To-Name	Select Consignee ThirdParty	Customer Remarks			

Container Details

Container No.	Container Size	Container Type	Cargo Type	Deposit Amount
CMAU4266462	45	General	General	50000
TGBU6743610	45	General	General	50000
Total Payable Amount:				100000

[Please click here to see the tariff master](#) Check here for Tariff Master Total payable amount is auto - calculated

- 5 If Refund is to be provided back to Consignee Account, then select Consignee else choose ThirdParty
- 6 Total payable amount is auto - calculated
- 8 For VAN payment , select Mode of Payment as ODeX

Step 5: Upload all the requisite KYC Documents

Attachment Details

Document Name	Upload	Remarks	Template
KYC	Choose File No file chosen		
Signed PAN Copy (of KYC party)	Choose File No file chosen		
Signed GST Certificate (of KYC party)	Choose File No file chosen		
Scanned copy of cancelled Cheque	Choose File No file chosen		
Bank Account details form-ODeX	Choose File No file chosen		
NOC for ODeX Refund	Choose File No file chosen		

[Add Attachment](#)

Step 6: Please check Total amount **1** and then select VAN account **2** and click on Pay **4**

Payment Details

Name on Invoice	CHA	Address on Invoice	HEAD OFFICE, sdfsdf, , Mumt	State	MAHARASHTRA	GSTIN/Provisional ID	GSTIN/PROVISIONAL ID
Consignee Name		Payment Status	Select	Total Payable Amount	100000.00	ODeX Service Charge	150.00
IGST	0.00	SGST	13.50	CGST	13.50	TOTAL	100177.00

1

Select VAN Account

VAN Account: VAODEX30001801 (nhavashvevairtra)

Account Balance: 97820528.73

2

I Agree with terms & conditions

3 Click on check Box

4 **PAY**

Step 7: The **Unique Request No** (highlighted in green) would get generated for the request which can be used for reference and Status of Request will get changed to **Deposit Requested** (Highlighted in Orange).

Requestor Details

Line	CMA CGM Agencies Pvt Ltd	BL No.	LVA0134257	MBL No.	LVA0134257	Port of Discharge	Port of Discharge
FPOD	INTKD6-TUGHLAKABAD	Request No.	SD2021052700003	Office Location	NCR	Mode Of Payment	Non-ODeX-NEFT
Consignee Name	ABC Pvt Ltd	Consignee LARA Code	0005123061	Refund To-Name	Consignee	ABC Pvt Ltd	Status
Customer Remarks							Deposit Requested

Once the request is approved the customer would receive email with security slip copy as attachment and status of the request would change from **Deposit Requested** to **Deposit Approved**.

Step 8: Email would be received to customer once request is approved.

Wed 5/26/2021 11:46 AM
odex.notification@gmail.com

ODeX: Security slip - CMA CGM Agencies Pvt Ltd - SD2021052600002

To: chacompany@odex.co; prasad.gorde@eanda.co.in; wilson.dsouza@odex.co

Cc: MHATRE Mayur; NIKAM Mayur

If there are problems with how this message is displayed, click here to view it in a web browser.

SD2021052600002_Security Deposit Refund Acknowledgement Slip.pdf
6 KB

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and you are expecting the message.

Dear Customer,

Please find the attached security slip issued by CMA CGM Agencies Pvt Ltd against the below payment details:

Step 9: Once the KYC documents of the customer is verified the Green tick would appear against the customer **1** and mode of payment **2** Once KYC is verified, for new requests system would not ask for KYC documents of KYC verified customer.

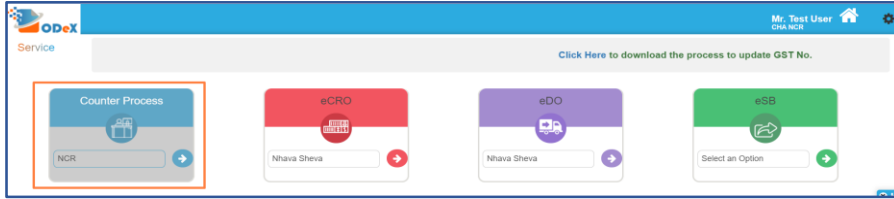
Security Deposit And Refund Request

Requestor Details

Line	CMA CGM Agencies Pvt Ltd	BL No.	LVA0134257	MBL No.	LVA0134257	Port of Discharge	Port of Discharge
FPOD	INTKD6-TUGHLAKABAD	Request No.	SD2021052700003	Office Location	NCR	Mode Of Payment	ODeX 2
Consignee Name	ABC Pvt Ltd	Consignee LARA Code	0005123061	Refund To-Name	Consignee	ABC Pvt Ltd	Status
Customer Remarks							Deposit Approved 1

Steps for Security Deposit Refund Request: -

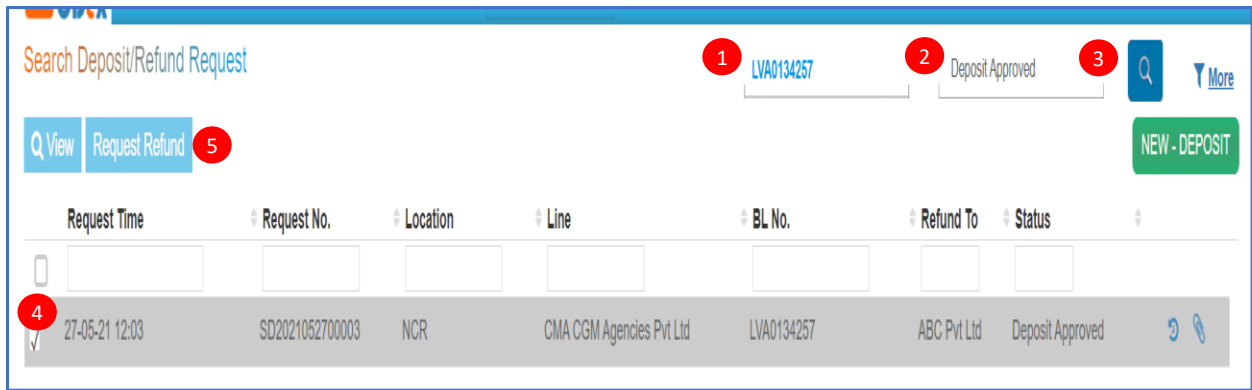
Step 1: Log in to www.odex.co and select 'Counter Process Module'.



Step 2: Click on Security Deposit --> Security Deposit and Refund Module.

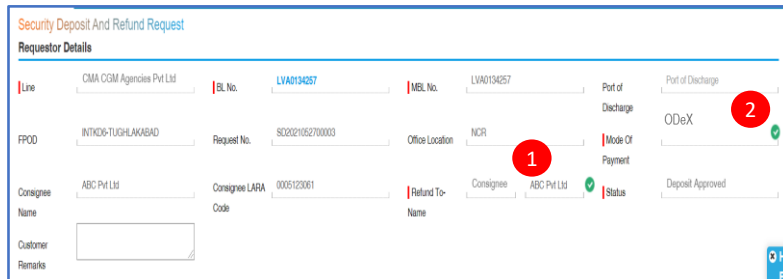


Step 3: Search the request by putting the BL Number, Status as Deposit Approved and click on Search to populate details of the BL.



4 Click on a checkbox and then click on Request Refund **5**

Step 4 - Above step would open the refund request page. KYC should be in verified status to submit refund request i.e. Green tick should be there against Refund to Name **1** and Mode of Payment **2**. If not, then please contact local customer service team and provide KYC documents for KYC verification.



To submit Refund Request please click on Request Refund Button. Once clicked, refund request would be sent to CMA CGM and the status will change to Refund Requested.

The image shows two screenshots from a web application. The left screenshot is a form for requesting a refund. It contains fields for Name on Invoice (CHA), Address on Invoice (HEAD OFFICE, edhat, Munt), State (MAHARASHTRA), GSTIN/Provisional ID, Consignee Name, Payment Status (Payment Approved), Total Payable Amount (20000.0), ODeX Service Charge (150.0), IGST (0.0), SGST (13.5), CGST (13.5), TOTAL (20177.0), ODeX Payment Ref No. (SPMT2105000009), and VAN Account (VACDCK0001101). A green button labeled 'REQUEST REFUND' and a grey button labeled 'BACK' are at the bottom. A red circle with the number '1' is above the 'REQUEST REFUND' button, and another red circle with the number '2' is above the 'REQUEST REFUND' button. The right screenshot shows the 'Mode Of Payment' as 'ODeX' with a green checkmark, and the 'Status' as 'Refund Requested' with a red circle and the number '2' next to it.

Step 6 - Once the refund request is submitted to CMA CGM, the CMA CGM would process the refund within 5 working days of approval of Documentation Team. Once the refund is processed the status of the transaction would change to Amount Refunded.

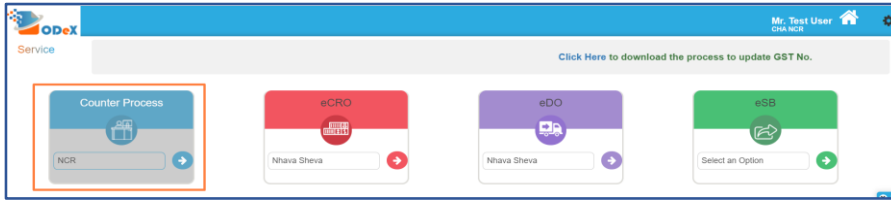
The image shows two screenshots from a web application. The left screenshot shows the 'Discharge' section with 'Mode Of Payment' as 'ODeX' (checked) and 'Status' as 'Amount Refunded' (checked). A red circle with the number '2' is next to 'Amount Refunded'. The right screenshot shows the 'Bank Reference No.' as 'HSBCN12052021000' (checked) and '(Refund)' below it. A red circle with the number '1' is above the bank reference number.

The UTR no by which refund is made to customer would be displayed.

-----Thank You-----

Steps for Security Deposit Request: -

Step 1: Log in to www.odex.co and select 'Counter Process Module'.



Step 2: Click on Security Deposit --> Security Deposit and Refund Module



Step 3: To submit new request for security Deposit, click on a New Deposit Button



Step 4: Choose Line as CMA CGM Agencies Pvt. Ltd and input BL No - fields 1,2,3 and 4 would be auto populated

Security Deposit And Refund Request

Requestor Details

Line	GMA CGM Agencies Pvt Ltd	BL No.	LVA0134257	MBL No.	LVA0134257	Port of Discharge	
FPOD	INTK06-TUGHLAKABAD	Office Location	NCR	Mode Of Payment	Select	Consignee Name	ABC Pvt Ltd
Consignee LARA Code	0005123061	Refund To-Name	Consignee	Customer Remarks			

Container Details

Container No.	APZU3754338	Container Size	20	Container Type	General	Cargo Type	HAZ	Deposit Amount	20000
	CMAU1198235		20		General		HAZ		20000
								Total Payable Amount:	40000.0

[Please click here to see the tariff master](#) **7** Check here for Tariff Master Total payable amount is auto - calculated

5 If Refund is to be provided back to Consignee Account, then select Consignee else choose ThirdParty

6 Total payable amount is auto - calculated

Step 5: Upload all the requisite KYC Documents

Attachment Details

Document Name	Upload	Remarks	Template	Delete
KYC	<input type="button" value="Choose File"/> No file chosen			
Signed PAN Copy (of KYC party)	<input type="button" value="Choose File"/> No file chosen			
Signed GST Certificate (of KYC party)	<input type="button" value="Choose File"/> No file chosen			
Scanned copy of cancelled Cheque	<input type="button" value="Choose File"/> No file chosen			
Bank Account details form-others	<input type="button" value="Choose File"/> No file chosen			

[Add Attachment](#)

Step 6: Input all the relevant Payment details for NEFT/ RTGS transaction done and click on SAVE AS DRAFT

From iReceipt

1

Request From: CMA CGM
Request To: ABC PVT LTD
Request No: SD2021052700003
Request Date: 27-05-2021

Payment Details

Bank: Your Bank Name | Amount: 40000.00 | Bank Payment Reference: UTR No | Payment date: 27-05-2021

CMA iReceipt No: 12345

2

Security Deposit has been updated successfully!
Would you like to Submit request to Line ?

2 Click YES to submit the request to LINE

Step 7: The **Unique Request No** (highlighted in green) would get generated for the request which can be used for reference and Status of Request will get changed to **Deposit Requested** (Highlighted in Orange).

Requestor Details

Line: CMA CGM Agencies Pvt Ltd	BL No.: LVA0134257	MBL No.: LVA0134257	Port of Discharge: Port of Discharge
FPOD: INTKDG-TUGHLAKABAD	Request No.: SD2021052700003	Office Location: NCR	Mode Of Payment: Non-ODeX-NEFT
Consignee Name: ABC Pvt Ltd	Consignee LARA Code: 0005123061	Refund To Name: ABC Pvt Ltd	Status: Deposit Requested

Once the request is approved the customer would receive email with security slip copy as attachment and status of the request would change from **Deposit Requested** to **Deposit Approved**.

Step 8: Email would be received to customer once request is approved.

Wed 5/26/2021 11:46 AM
odex.notification@gmail.com

ODeX: Security slip - CMA CGM Agencies Pvt Ltd - SD2021052600002

To: chacompany@odex.co; prasad.gorde@eanda.co.in; wilson.dsouza@odex.co

Cc: MHATRE Mayur; NIKAM Mayur

SD2021052600002_Security Deposit Refund Acknowledgement Slip.pdf
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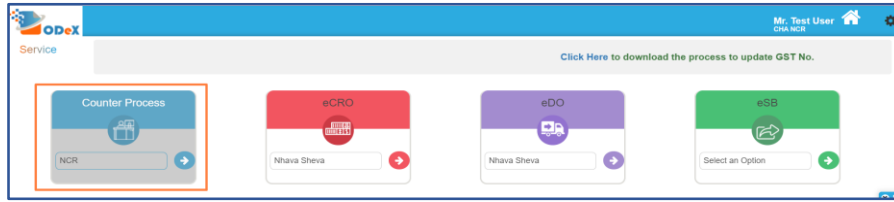
Security Deposit And Refund Request

Requestor Details

Line: CMA CGM Agencies Pvt Ltd	BL No.: LVA0134257	MBL No.: LVA0134257	Port of Discharge: Port of Discharge
FPOD: INTKDG-TUGHLAKABAD	Request No.: SD2021052700003	Office Location: NCR	Mode Of Payment: Non-ODeX-NEFT
Consignee Name: ABC Pvt Ltd	Consignee LARA Code: 0005123061	Refund To Name: ABC Pvt Ltd	Status: Deposit Approved

Steps for Security Deposit Refund Request: -

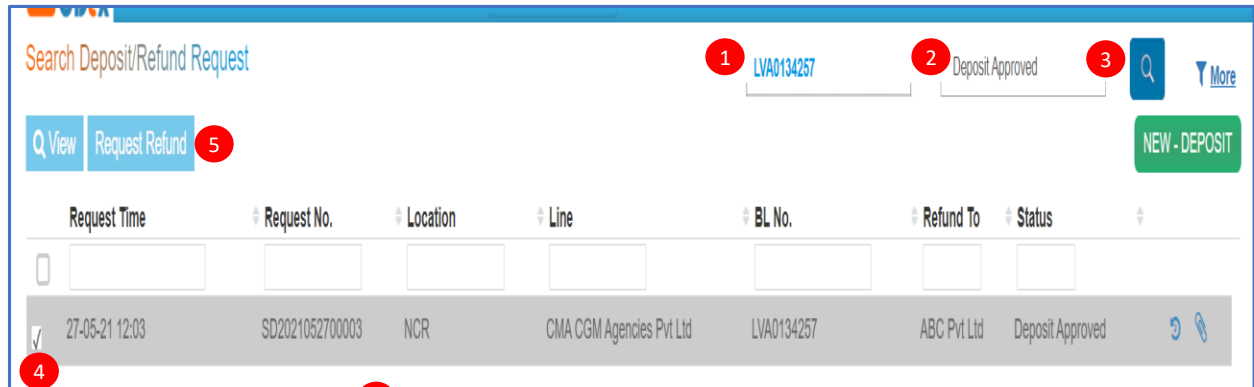
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Step 2: Click on Security Deposit --> Security Deposit and Refund Module.

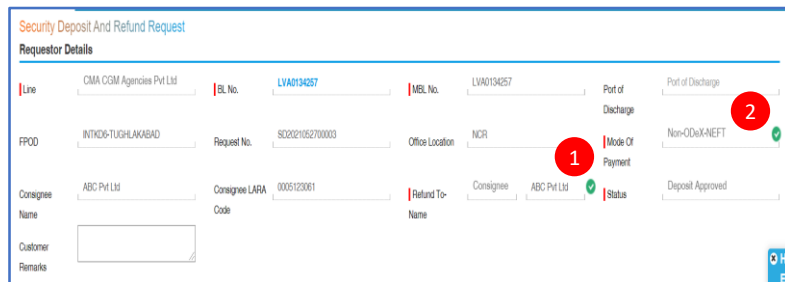


Step 3: Search the request by putting the BL Number, Status as Deposit Approved and click on Search to populate details of the BL.

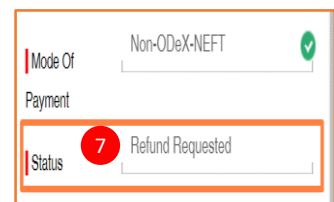
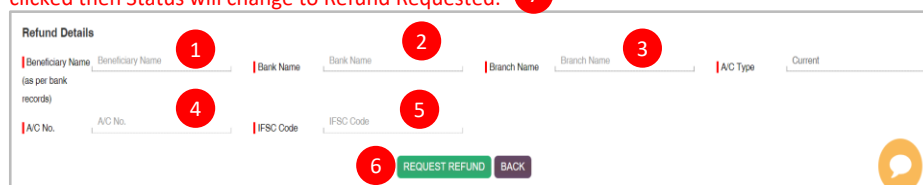


4 Click on a checkbox and then click on Request Refund

Step 4 - Above step would open the refund request page. KYC should be in verified status to submit refund request i.e. Green tick should be there against Refund to Name and Mode of Payment. If not, then please contact local customer service team and provide KYC documents for KYC verification.



Step 5 - Input the information in Refund details section for fields 1,2,3,4 and 5 and click on Request Refund. Once clicked then Status will change to Refund Requested.



Step 6 - Once the refund request is submitted to CMA CGM , the CMA CGM would process the refund within 14 days from date of refund requested. Once the refund is processed the status of the transaction would change to Amount Refunded.

2

Discharge

Mode Of Payment

Non-ODeX-NEFT



Status

Amount Refunded

2

Bank Reference No.
(Refund)

1

HSBCN12052021000

1 The UTR no by which refund is made to customer would be displayed.

-----Thank You-----