1. Arrival Notice & Invoice Timeline
   Short Haul = 3 Working Days prior to ETA SIN
   Long Haul = 5 Working Days prior to ETA SIN

2. If payment is to be effected by nominated haulier, kindly forward a copy of arrival notice to them.
   Receiver / Haulier is responsible to check that the container is received in good condition with seals intact, prior to trucking out container from Port. Any exception has to be reported to Agent before gate out from Port Terminal.

3. Detention charge starts calculated when containers are passing the CY gate and proceeding to Consignee’s premises (rated per day / calendar day). Demurrage & Detention Tariff for DRY & SPECIAL EQUIPMENT revised as follows :-
   http://www.cma-cgm.com/ebusiness/tariffs/demurrage-detention
Information Guide - Import:

4. Returning of Empty Containers, please refer to Depot Code in Storing Order (Portnet). Depot will be
   A. ENG KONG YARD - 61 Tuas South St.5 - Tel : 67911046
      Working Hours: Mon to Fri - 8.30am to 7pm and Saturday - 8.30am to 3pm
   B. HLA Container Services Pte Ltd
      No 27 Benoi Sector Singapore 629859 - Tel: (+65) 62680151
      Working Hours: Mon to Fri - 8am to 6pm and Saturday - 8.00am to 3pm
   C. PSA1

5. For Direct Delivery - Consignee must ensure that haulier is instructed to effect Direct Delivery without fail.
   In the event haulier no show, PSA penalty bill on “Haulier No Show” is for account of Consignee.

6. The Party to whom the Delivery Order has been issued shall be entitled to take delivery of the container(s) when they arrive in
   the indicated place from the intended vessel. If this Delivery Order has been issued for shipments covered by Waybills the
   Carrier may withhold delivery of the container(s) without prior notice to the receiver.
## Import Local Charges:

<table>
<thead>
<tr>
<th>Charge Name</th>
<th>20'GP/OT (Non-OOG)</th>
<th>40'GP/HQ/OT (Non-OOG)</th>
<th>20'RF</th>
<th>40'RF</th>
<th>20'OT/FF (OOG)</th>
<th>40'OT/FF (OOG)</th>
<th>45' HC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Terminal Handling Charges</td>
<td>SGD215</td>
<td>SGD325</td>
<td>SGD280</td>
<td>SGD425</td>
<td>SGD435</td>
<td>SGD650</td>
<td>SGD415</td>
</tr>
<tr>
<td>Import Documentation Fee</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>SGD140</td>
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<tr>
<td>Drop Off Fee</td>
<td>SGD20</td>
<td>SGD30</td>
<td>SGD20</td>
<td>SGD30</td>
<td>SGD20</td>
<td>SGD30</td>
<td>SGD30</td>
</tr>
<tr>
<td>Lift On Lift Off Charges</td>
<td>SGD 20</td>
<td>SGD 40</td>
<td>SGD 20</td>
<td>SGD 40</td>
<td>SGD 20</td>
<td>SGD 40</td>
<td>SGD 40</td>
</tr>
<tr>
<td>Container Inspection Fee</td>
<td>SGD 7</td>
<td>SGD 7</td>
<td>SGD 14</td>
<td>SGD 14</td>
<td>SGD 7</td>
<td>SGD 7</td>
<td>SGD 7</td>
</tr>
<tr>
<td>Container Cleaning Charge</td>
<td>SGD 15</td>
<td>SGD 15</td>
<td>SGD 20</td>
<td>SGD 20</td>
<td>SGD 15</td>
<td>SGD 15</td>
<td>SGD 15</td>
</tr>
</tbody>
</table>
Payment:

For payment by Cheque:
Please made cheque payable to “CMA CGM & ANL SECURITIES B.V”

For payment by T/T:
A/C NO 01-041088-001-03 (SGD) and A/C NO 50-041088-001-49 (USD)

For Payment By GIRO/MEPS/ACH/FAST:
A/C NO 041088-001-03 (SGD)

BANK NAME: BNP PARIBAS SINGAPORE BRANCH

For any payment by Telegraphic Transfer (TT), please send the Remittance Slip and BL number to sij.imp-cma@cma-cgm.com.
For any payment by Cheques, please provide the copy of the Invoice to our Cashier at at Level 14, Metropolis Tower 1.
Cash payment is no longer accepted at our Counter. For Cash Customer, if payment not received 10 working days after vessel departure, Late Payment Fee of SGD 50 will applicable.

Counter Opening Hours
Monday – Friday
09:00 – 17:00
Contact Us:

Import Documentation Team

Email: sij.imp-cma@cma-cgm.com

Phone:
1. Ms Nurulhana Ishak +65 6499 1123
2. Ms Rohani Arif +65 6499 1124
3. For any E-DO issue on Saturday, please contact +65 6499 1124 (09:00 – 12:00)

Escalation: sij.dsuryono@cma-cgm.com
1. Ms Dewiyana Suryono – Manager – +65 6499 1121 or +65 9115-6816