

Our Team Is Here For You

Customer Care

Our dedicated customer care teams are here for you. We serve our customers in the United States from coast to coast, providing you with an unmatched customer experience. Give us a call or send an email, we are always happy to help.

Client Solutions

IMPORT

 usa.impcsv@usa.cma-cgm.com

 +1 877 556 6308 (press 2)

EXPORT

 usa.clientsolutions@cma-cgm.com


 +1 877 556-6308

Available Resources

MANUAL BOOKING/ MODIFICATION

 usa.manualbookings@cma-cgm.com

LATE GATE REQUESTS

 usa.eccargoreadiness@cma-cgm.com (east/gulf)
usa.wccargoreadiness@cma-cgm.com (west)

SI SUBMISSION

 usa.exportsi@cma-cgm.com

CHANGE OF DESTINATION

 usa.cargodiversions@usa.cma-cgm.com

FOREIGN TO FOREIGN SERVICES

 foreign-foreign@cma-cgm.com

RAIL BILLING

 ssc.export.railbilling@cma-cgm.com

WEB SITE FOR STREET TURN

 www.avantida.com/support.avantida.com

WWW.CMACGM.COM

Specialized Teams

AGRI TEAM

 usa.exportagri@usa.cma-cgm.com

 +1 855 633 2662 (press 2)

AUTO TEAM

 usa.exportautos@usa.cma-cgm.com

 +1 855 633 2662 (press 3)

COTTON TEAM

 usa.cottondesk@usa.cma-cgm.com

 +1 844 397 2886


CRUISE TEAM

 usa.cruise@usa.cma-cgm.com

 +1 855 298 4195


REEFER TEAM

 usa.exporthreefer@usa.cma-cgm.com

 +1 877 556 6308
(Choose 1, 1, 4)

IG/OOG TEAM

 usa.specializedbookings@usa.cma-cgm.com

 +1 877 556 6308
(Choose 1, then select 1 or 2, last press 5)

Ask About Our VAS Services

