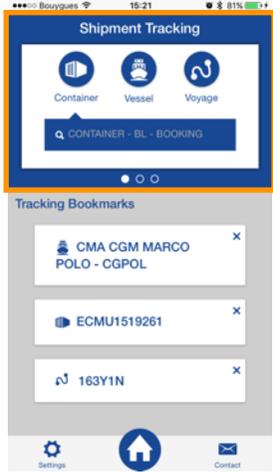# CMA CGM MOBILE APP
USER GUIDE

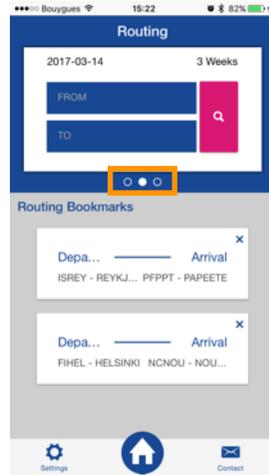# HOME PAGE SCREEN
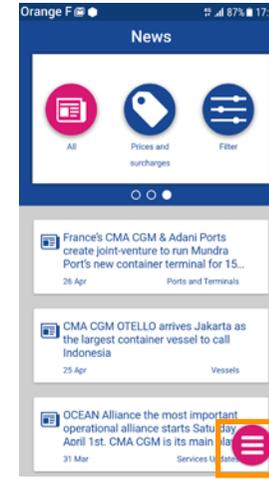
1 Search your Container by Container, BL or Booking number
The application launches the *Shipment tracking*.

2 The second element in the carousel is *Route Finder*.

3 The third element in the carousel is *News*.

Tips: Either slide left or right from the top blue block to access the other functions of the application.
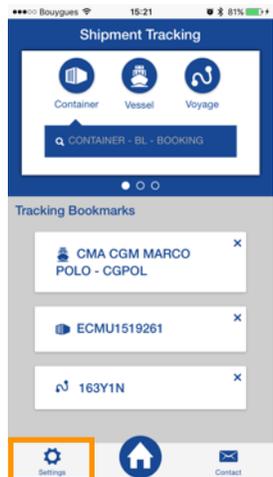
Tips: The white colored dots let you know your current position in the carousel. They indicate as well which direction it is possible to swipe to.
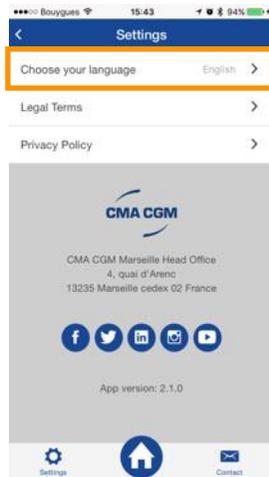
Tips: Wherever you are in the application, you can always go back quickly to the home screen by clicking the *Home* icon on iOS (or through the menu button on Android).

SETTINGS / LANGUAGE SELECTION

1 Access to the *Settings* is always easy from the bottom left corner throughout the whole application. Click on *Settings* to access the options.

2 The *Settings* menu gives you access to three sections:
- *Language selection*
- *Legal terms*
- *Privacy Policy*
 You'll also find a disclaimer and easy links to the company's social networks.

Click *Choose your language*.
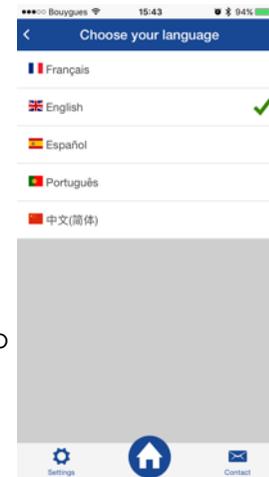
3 Select the language you want to use the application in. The green tick indicates which language is currently used.

Once selected, the application goes back to the previous screen, where the selected language will also appear.

# TRACKING A CONTAINER BY BL, BOOKING OR CONTAINER NUMBER
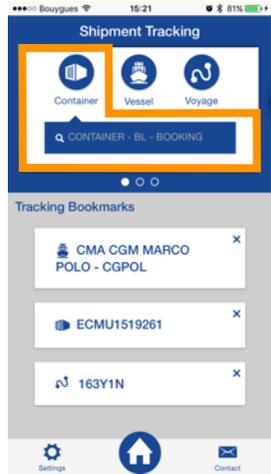
1 Make sure the carousel is on *Shipment Tracking* and select the field points on *Container*. Then, click on the search field.
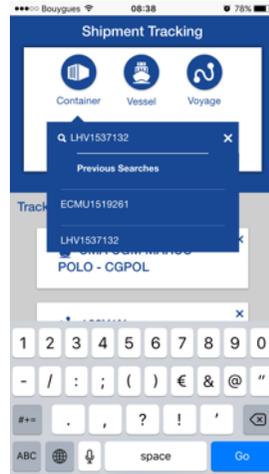
2 You can make a search typing different kinds of reference number: a container, a booking or a BL. Once typed, click Go.

Note: you can quickly access the shipments you recently looked up through the *Previous Searches* list.
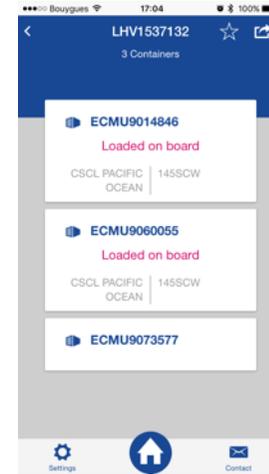
3 When looking up a Booking or BL, you will get a list of the containers linked to that Booking or BL. You can click each container to get more information.

When looking up a sole container, the application directly takes you to a dedicated screen.

4 Here is the container details screen: it opens to the current move (past moves are in blue, current moves are pink, and upcoming moves are black). Scroll up and down the list to access relevant information. You can add a container to your favorites by clicking the star in the right top corner.

5 When the star is empty, the container is not marked as favorite. When it is white, the container is favorite and accessible from the home screen.
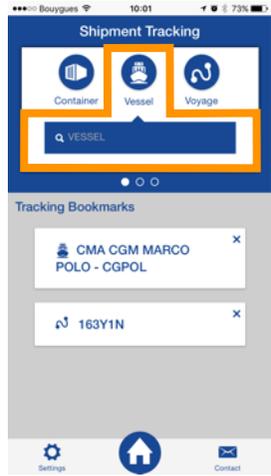
Note: You can also mark as favorite a BL or Booking directly clicking on the star.
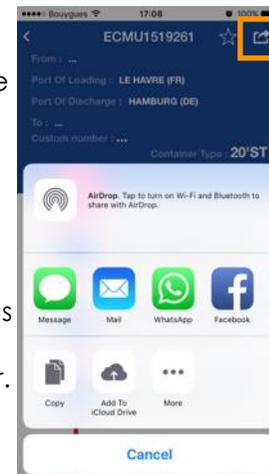
6 The application enables you to choose from many options to share the information you are looking for.

Note: Whenever the *Share* icon appears, you can click it to share the information of the current screen you are looking for.
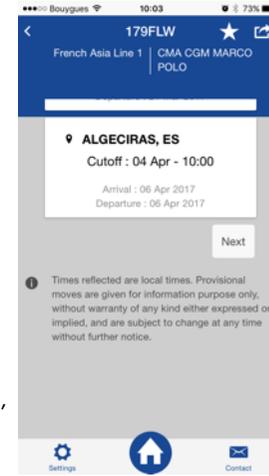
TRACKING A VESSEL

1 Make sure the carousel is on *Shipment Tracking* and the search field points on *Vessel*. Click the search field and start typing the name of the vessel you wish to look for.
Note: the autocomplete feature suggests vessels as you type along.
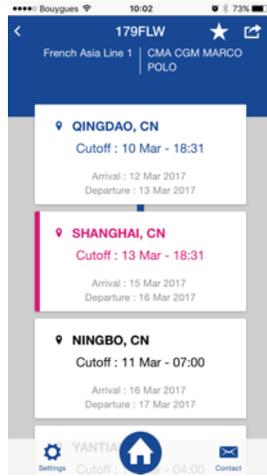
2 Here are the vessel details screen. The result will show you which voyage the vessel is currently sailing, the service and ports of call. You can scroll up and down the list to see the complete route.
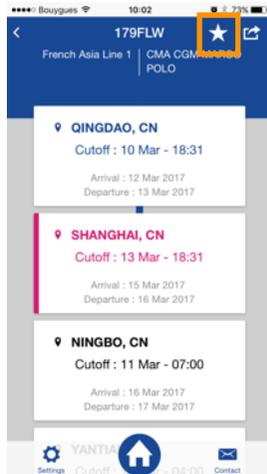
Note: If you click on a port, it will give you additional information (see screen 4).

3 At the bottom of the list, there is a *Next* button. It will give you information about the next voyage to be sailed by the vessel you looked at.
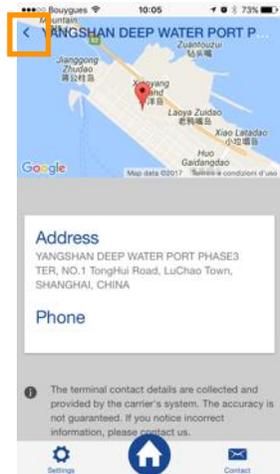
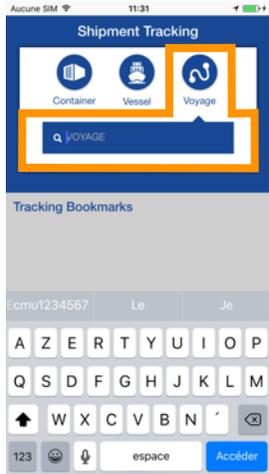**4** Here's the port of call details screen. Click *return* to go back to screen 2.

5 The *Favorite* function is the same as previously explained. When the star is empty, the vessel is not favorite. When it is white, the vessel is favorite and accessible from the home screen.

6 The *Share* function is the same as previously explained. You can choose from many options to share the information you are looking up.

LOOKING UP A VOYAGE

1 Make sure the carousel is on *Shipment Tracking* and the search field points on *Voyage*. Click the search field and start typing the *Voyage* reference you wish to look up.

2 Here is the voyage details screen. It features: voyage reference, service, vessel and ports of calling.

Note: Clicking on a port will give you additional information (see Tracking a vessel screen 4).
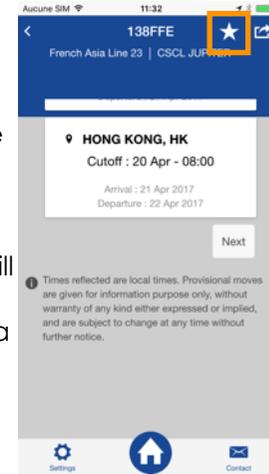
3 The *Favorite* function is the same as previously explained. When the star is empty, the vessel is not favorite. When it is white, the voyage is marked as favorite and you can access from the home screen.

4 The *Share* function is the same as previously explained. You can choose from many options to share the information you are looking for.
Note: the *Share* options depend on the third-party applications downloaded on your phone.
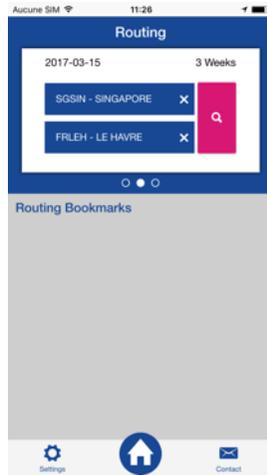
ROUTING FINDER
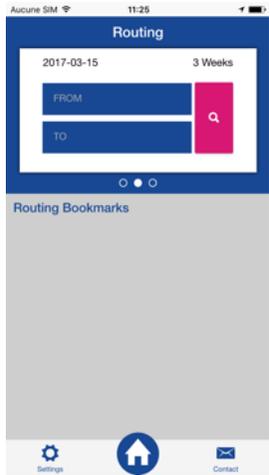
1 Make sure the carousel is on *Routing*. Enter a port of origin in the field **from** and a port of arrival in the field **to**.
Note: the routing finder helps you find the best route solutions between two ports.
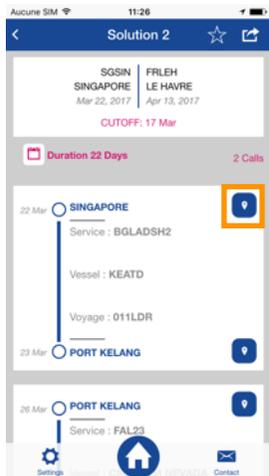

**2** Once the ports are selected, click on the pink search button on the left.

3 The result screen features all the relevant solutions to your search. For each solution, you will get a quick overview with: dates and duration. For more details, click on a solution.


4 Here you will find detailed information about a particular solution. Scroll up and down the list to view the full route to be sailed. Clicking the pin to the right of the port name will lead you to the details of the port (cf. *Tracking a vessel* screen 4).
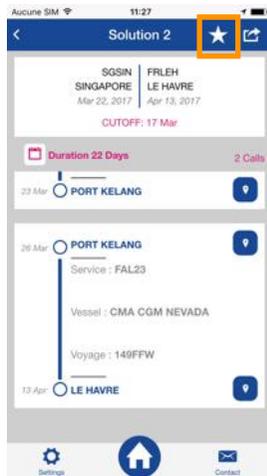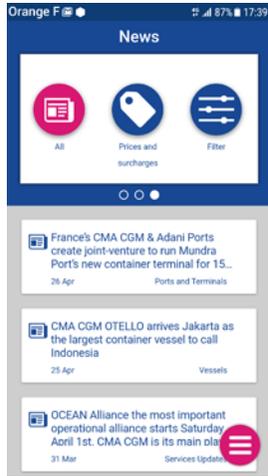

5 The *Favorite* function is the same as previously explained. When the star is empty, the route is not favorite. When it is white, the route is favorite and accessible from the home screen.
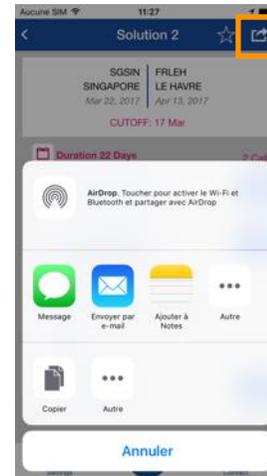
6 The *Share* function is the same as previously explained. You can choose from many options to share the information you are looking up.

NEWS

1 Make sure the carousel is on *News*. There are three sections of *News*: *All*, *Prices and surcharges* and *Filter*.
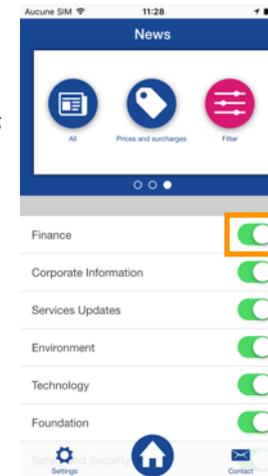
Scroll up and down the list to navigate through the news.

The articles are sorted from latest to oldest.

2 The *Prices and surcharges* news appear on a separate section for an easier reading.

3 The *Filters* modify the news to appear in the *All* section. Slide left or right to hide or show a category from the news feed.